

Postal Regulatory Commission Submitted 12/14/2011 2:42:28 PM Filing ID: 78707

Accepted 12/14/2011

Official Record Index Milan KS Docket Number: 1373064-67105

No		Date Entered into Record 02/04/2011
1.	Authority to Conduct Investigation	
2.	Notice of PO Emergency Suspension-N/A Post Office Emergency Suspension Occurred	05/10/2011 12/01/2011
3.	Notice to District of Emergency Suspension-N/A	05/10/2011 12/01/2011
4.	Post Office Emergency Suspension Occurred Post Office Location/Hours	02/24/2011
5.	Eviction Notice-N/A	05/10/2011
6.	Building Inspection Report – Property Detail Report	05/10/2011
7.	Post Office and Community Photos	03/04/2011
8.	PS Form 150	03/14/2011
9.	Worksheet for Workload Service Credit	03/17/2011
10.	Window Transaction Survey	03/11/2011
11.	Survey of Incoming Mail	03/11/2011
12.	Survey of Dispatched Mail	03/11/2011
13.	Instructions to PM/OIC for Information	03/08/2011
14.	Local Law Enforcement Vandalism Reports	02/23/2011
15.	Post Office Survey Sheet	03/11/2011
16.	Community Survey Sheet	03/11/2011
17.	Highway Contract/Rural Route Cost Analysis Form	03/22/2011
18.	PS Form 4920	03/21/2011
19.	Establish Rural Route Service	05/10/2011
20.	Instruction to OIC to Conduct Surveys	03/31/2011
21.	Questionnaire Cover Letter and Questionnaire	03/31/2011
22.	Returned Customer Questionnaires and Response Letters	07/14/2011
23.	Analysis of Questionnaires	04/04/2011
24.	Community Meeting Roster	04/12/2011
25.	Community Meeting Analysis	04/20/2011
26.	Community Meeting Letter	03/31/2011
27.	Petition – NA	05/10/2011
28.	Congressional Letter	04/01/2011



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No	. Description	Date Entered into Record
29.	Proposal Checklist	07/19/2011
30.	Notification to Government Relations	07/19/2011
31.	Instruction Letter to PM/OIC to Post Proposal	07/29/2011
32.	Invitation for Comments	07/29/2011
33.	Proposal Exhibit	07/29/2011
34.	Comment Form Exhibit	07/29/2011
35.	Instructions for PM/OIC to Remove Proposal	09/26/2011
36.	Round-dated Proposals	10/31/2011
36a.	Round-dated Invitation for Comments	N/A
37.	Notification of Taking Comments Under Internal Consideration	09/26/2011
38.	Proposal Comments and USPS Response Letters	08/17/2011
39.	Notice of Premature Appeal – NA	10/31/2011
40.	Analysis of 60-Day Comments	10/31/2011
41.	Revised Proposal (if needed) – NA	07/29/2011
42.	Updated PS Form 4920 – NA	03/21/2011
43.	Certification of Record	10/07/2011
44.	Log of Post Office Discontinuance Actions	12/09/2011
45.	Transmittal of Official Record	10/07/2011
46.	Headquarters Acknowledgement	10/12/2011
47.	Final Determination Posting	11/02/2011
48.	Instruction Letter to PM/OIC to Post Final Determination	11/02/2011
49.	Round-date stamped Final Determination cover sheets	12/06/2011
50.	Postal Bulletin Post Office Change Announcement	12/09/2011
51.	Announcement of Appeal to the Discontinuance	12/09/2011



02/04/2011

RICK PIVOVAR DISTRICT MANAGER CENTRAL PLAINS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Kansas 4th congressional district.

Post Office Name:	MILAN	
Zip+4 Code:	67105-9500	
EAS Level:	53	
Finance Number:	195929	
County:	Sumner	
Proposed Admin Office:	ARGONIA PO	
ADMIN Miles Away:	7.0	
Near Office Name:	ARGONIA PO	
Near Miles Away:	7.0	
Number of Customers:		
Post Office Box:	31	
General Delivery:	0	
Rural Route (RR):	0	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	31	
ZIP Code Change:	Yes NO ZIP Code	
The above office became vacant whe	n the postmaster retired on 09/30/2008.	
The Postmaster position vacant. Theo three years.	office has realized a decline in customer demand a	nd workload the last
MIKE MONNINGTON Manager, Post Office Operations		
Approval to Study for Discontinuance	e:	
RICK PIVOVAR		02/04/2011
DISTRICT MANAGER CENTRAL PLAINS PFC		DATE

cc: Area Manager, Public Affairs and Communication



(402) 930-4431

Tele No:

Dockect: 1373064

(402) 930-4406

Fax No:

		NOTICE OF POST O		non element for the object of the second of		
. Office						
ame: MILAN				State: KS	Zip Code	67105
rea: WESTER			District:	CENTRAL PLAINS PF	C	7/
ongressional Distr	ict: Kansa	s 4th	County:	Sumner Finance Number:	195929	
AS Grade:	53					
ost Office:		Classified Station		Classified Branch	C	0
There was no	Emergen	cy Suspension for t	this office			
Prepared by:	LeAnn Tvrd			18	Date:	05/10/20



ame: MILAN rea: WESTERN	<u>e</u>				Stat	e: KS	Zip Code:	67105
				District		PLAINS P		
ongressional Distri		4th		County:		e Number:	195929	
AS Grade:	55						0.000	
ost Office:	~	Classified Station			Classified Br	anch	CPC	3
fective date of sus	pension:	an again a sea an t-an t-an t-an an a	12/01/2	011		Date C	PO Established	i: -
stification (speci	fic reason(s) for suspension): 11/30/2011, The MP	OO canvas	sed a 35	mile radius f	or assistant	ce. The office is	suspended
ie to a lack of qual	fied personn	el.						
Iternate Service P	rovided (i.e.	. rural delivery to ro to roadside mailbox	adside ma :es.	ilboxes,	CBUS, ect.)	80		
ffect on Employee	s (include C	Career/Noncareer E	mployees)	:				
ne rural carrier re-l	cated to Arc	ionia KS.						
ours of Operation	:							
Retail Hours	Saturday	08:00 - 09:45	_ Mor	day - Fri	day 08:0	0 - 12:00 -	13:45 - 16:00	
Include lunch brea	(4)							
obby Satur	day	08:00-17:30		N	londay - Frid	ay	08:00-17:30	
General Delive	ries							
31 Post Office Bo								
City Delivery								
Rural Route								
Highway Contr	act Route (H	ICR)						
Intermediate R		स्टारचन क्र ण						
Intermediate H								
1 Total Custome	rs							
. Administrative					Sta	te: KS	Zip Code	: 67004
ame: ARGONIA AS Grade:	13	Fina	nce Numbe	r: 190	407	Miles Av		7.0
O Boxes Available	251							
lours of Operation	10							
Retail Hours	Saturd	lay 08:30 10	:00		Monday -	Friday	08:00 16:0	0
(Include lunch brea							-	
. Nearest Office					Sta	te: KS	Zip Code	67004
lame: ARGONI/ AS Grade:	13	Fina	nce Numbe	r: 19	0407	Miles Av		7.0
O Boxes Available				-				,
lours of Operatio	•							
Retail Hours	Saturo	day 08:30 10	0:00		Monday -	Friday	08:00 16:0	00
(Include lunch bre		5 -						
), Postmaster Ord	anization N	otification:						
Notified: YES	1	NO 🗍	Date	of Notifica	ition: 1	1/29/2011		
	HO must he	notified with 90 da	vs):					
Plan of Action (er study for	discontinuance, Fina	determina	tion post	ed 11/2/11 to	be remove	d 12/4/11.	
E. Plan of Action (Office currently und	LeAnn Tvrd	у				_ 0	ate:	11/30/2011
. Plan of Action (Office currently und Prepared by:		PLAINS PFC Post O	ffice Review	v Coordin	ator	_		
Office currently und	CENTRAL	Dillottetene						
Office currently und Prepared by: Title:	CENTRAL F	Dantorroro						
Office currently und Prepared by:	CENTRAL F	Dillioni						
Office currently und Prepared by: Title:	CENTRAL F	J						
Office currently und Prepared by: Title: Approved By:	CENTRAL F	2411077707					Date	12/01/201

RICK PIVOVAR DISTRICT MANAGER CENTRAL PLAINS PFC

cc: Area PO Review Coordinator District PO Review Coordinator Nation League of Postmasters National Association of Postmasters of the United States



			NOTICE TO CUSTOMERS/	DISTRIC	T PERSON	NNEL OF SUSPENSIO	N	
A. Offic Name:	e MILAN					State: KS	Zip (Code: 67105
Area:	WESTER	V			District:	CENTRAL PLAINS P	FC	
Congres	ssional Distric		Kansas 4th		County:	Sumner		
EAS Gr			53			Finance Number	r: 19592	9
Post Off		1	Classified Station			Classified Branch		CPO
There v	vas no Emerg	jency	Suspension for this office					
Prena	ared by:	LeA	nn Tvrdy				Date:	05/10/20
Title:	iou oj.		NTRAL PLAINS PFC Post Office	Review C	coordinator			
Tele N	No:		2) 930-4431	10110 T. T. T. T. T.			Fax No:	(402) 930-4406



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12/09/2011

Dear Postal Customer:

The MILAN Postmaster retired on 09/30/2008. A noncareer clerk from the office has served as the officer-in-charge since that time. The PMR has resigned effective 11/30/2011. The MPOO canvassed a 35 mile radius for assistance. The office is suspended due to a lack of qualified personnel.. Therefore, it will be necessary to suspend services at the MILAN at the close of business on 12/01/2011. This change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective postal services.

While the office is suspended, Office currently under study for discontinuance. Final determination posted 11/2/11 to be removed 12/4/11.. Please contact the postmaster of the ARGONIA for advice regarding the potential placement of mailboxes. Customers presently receiving rural delivery will not experience a change in service, with the possible exceptions of picking up parcels and accountable mail at the ARGONIA that the carrier was unable to deliver. MILAN route customers will continue to use MILAN KS 67105 as their last line of delivery.

Rural delivery is particularly beneficial to senior citizens, people with disabilities, and working people because no one has to pick up the mail from the post office. You will have 24-hour access to your mail. In addition, the rural carrier can provide all the retail services provided at the MILAN. Enclosed is information about some of the services available from the carrier. Most transactions do not require meeting a carrier at the mailbox. Stamps By Mail order envelopes and Money Order Application forms are available for your convenience; or you may place a note in the mailbox, with payment, and the carrier will provide the requested services. When an accountable item requiring a signature, such as a certified letter, cannot be delivered on the first day, the carrier will return the item to the ARGONIA Post Office. You may pick up the article at the ARGONIA Post Office, request redelivery on another day convenient for you, or authorize the carrier to deliver the item to another person.

Customers who wish to obtain Post Office box service may do so at the adminoffice Post Office, located 7.0 miles away. The ARGONIA Post Office has 24-hour lobby access for customer convenience. Window service hours at ARGONIA are 08:00 16:00 Monday through Friday and 08:30 10:00 on Saturday. Post Office box lobby hours are adminlobbymf Monday through Friday and adminlobbysat on Saturday. Post Office boxes are available at this location *(check office for fees)*. If applicable, Post Office Box refunds can be received at the MILAN PO.

Retail services are also available at the ARGONIA Post Office, located 7.0 miles away. Window service hours at ARGONIA Post Office are from nearmfretail, Monday through Friday, and nearsatretail on Saturday. Post Office box lobby hours are nearmflobby.

If you have any questions concerning the placement of rural mailboxes or the services available to you through the rural carrier, please contact the ARGONIA postmaster.

I realize with change there is always concern. No final decision to permanently discontinue the Post Office has been made. A community meeting will be held at or near the ARGONIA in the coming weeks to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services. In the interim, we are confident that carrier delivery will continue to provide MILAN customers with effective and regular postal services.

Sincerely.

MIKE MONNINGTON Manager, Post Office Operations

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Enclosure: Official Record

CC:

Postmaster/OIC MILAN PO Postmaster ARGONIA / ARGONIA Post Office Review Coordinator



A service of DOCKET: 1373064 - 67105

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Post Office™ Locations

Post Office™ Locations near 67105



Post Office™ Location - MILAN 106 N MONROE ST MILAN, KS 67105-9500 (800) ASK-USPS

(800) 275-8777

(620) 435-6598

2.0 mi

Business Hours Mon-Fri

8:00am-12:00pm 1:45pm-4:00pm Sat

8:00am-9:45am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™
Location MAYFIELD
116 N OSBORN ST
MAYFIELD, KS 671039998
(800) ASK-USPS

(800) ASK-USPS (800) 275-8777

(620) 434-5411

5.1 mi

Business Hours

Mon-Fri 9:30am-1:45pm Sat 9:30am-10:45am

Sun

closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™ Location -ARGONIA 111 S MAIN ST ARGONIA, KS 67004-9998 (800) ASK-USPS

(800) 275-8777

(800) 275-8777

(620) 435-6872 7.0 mi

4

Business Hours

Mon-Fri 8:00am-12:30pm 1:30pm-4:00pm Sat 8:30am-10:00am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

Business Hours

Mon-Fri

Services

PO Boxes Online



				Eviction	Notice				
A. Office	1								
Name:	MILAN					State:	KS	Zip Code:	67105
Area:	WESTERN				District:	CENTRAL PL	AINS PFC		
	sional District:	Kansas	4th		County:	Sumner			
AS Gra		53				Finance I	Number:	195929	
Post Offi	_	v 	Classified Station			Classified Bran	ich	СР	0 [

There was no eviction notice for this office

Prepared by:	LeAnn Tvrdy	Date:	05/10/2011
Title:	CENTRAL PLAINS PFC Post Office Review Coordinator	 :	NAME OF THE OWNER.
Tele No:	(402) 930-4431	Fax No:	(402) 930-4406



Prepared by:

Title:

Tele No:

	Building Inspection Report											
Office												
ame:	MILAN							State	KS		Code:	67105
Area:	WESTERN						District:	CENTRAL P	LAINS PF	С		
Congress	ional District:	Kansa	s 4th				County:	Sumner		1050	00	
AS Grad	de:	53	53				Finance	Number:	1959			
ost Offic	ce:		Class	sified Statio	on			Classified Bra	anch		CPC) [
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CENTRAL PLAINS PFC Post Office Review Coordinator

(402) 930-4431

05/10/2011

(402) 930-4406

Date:

Fax No:

Property Detail Information



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Property Detail Report

Property Description

Fin/Sublocation: 195929-001

PO-Unit Name: MILAN-MAIN OFFICE

Address: 106 N MONROE ST

City/St/ZIP: MILAN, KS 67105-9500

District: Central Plains County: SUMNER

CAG: L

Status: Active

Comments: LEASE DATA CLEANUP COMPLETE LSE EFFECTIVE 10/1/2000-9/30/2005

Chargeable Fin: 195929

Postmaster: PAT TRACY \(OIC\)

PM Phone: 620-435-6598

FDB ID: 1373064 AMS Locale: W21003

General Information

Type Qtrs: Main Office

Property Use: Customer Service Cust Svc Code: Delivery, Retail

AMS Type: Post Office AMD Subtype: Main Post Office

Acquisition: Leased, Existing Building Construc.: Wood Frame Dt Land 01/01/1972

Acquired: Dt Bldg 01/01/1972 Occupied:

Maint Resp: Landlord

Electricity:

Water:

Heat:

Trash:

Snow:

Sewerage:

Custodial:

USPS Not Applicable

USPS USPS

Not Applicable USPS

USPS

Ann. \$0.00 Depreciation: Remaining Yr:

Accum \$0.00 Depreciation: Undepreciated \$0.00

Amt: Book Value: \$0.00 Asbestos:

Historic: Unknown

Indian Nation: No

Handicap Non-Accessible Access.

Land Cost: \$0.00

Blda Cost: \$0.00 Land FMV: \$0.00 Bldg FMV: \$0.00

Land Owner: Standard Lease, Fixed Term Bldg Owner: Standard Lease,

Pixed Term Last Inspec.: 01/28/2011 MIGRATION Next Inspec.: 01/28/2012 MIGRATION

PO Box \$F: 500

Excess SF: 210

Counter SF: 0

Space Survey

Net Interior: 764 Site: 788

Cust Parking: Total Cust Svc & PO Box 92 # Emp Parking: 0 Lobby Areas: Delivery Wkroom Area: 382

Freight Elevators: 0 Cust Elevators: 0

Stories: 1

Total # Carriers:

Emp Complement: 2 Walk in Rev: 0

APC: 0

USPS Occ SF: % Occ by USPS:

Energy

A/C: None Provided

Prim Fuel: LP Gas

Exclude from Audit:

Last Audit Date: Last Audit Type: Top 500:

Include on DOE Rpt:

PO Type:

PO Date:

PO Price: \$0.00

Active Lease Data

Lease Eff Date: 10/01/2010

Sec Fuel: None

Date Last Measured:

Lease Exp Date: 09/30/2015 Annual Rent: \$4,966.00

RO Days Notice: 30 Term Days Notice: 365

Ground Lease: No

Tax ID: xxxxx3089

Landlord Name: MAGDOVITZ AGENCY INC Address1: PO BOX 627

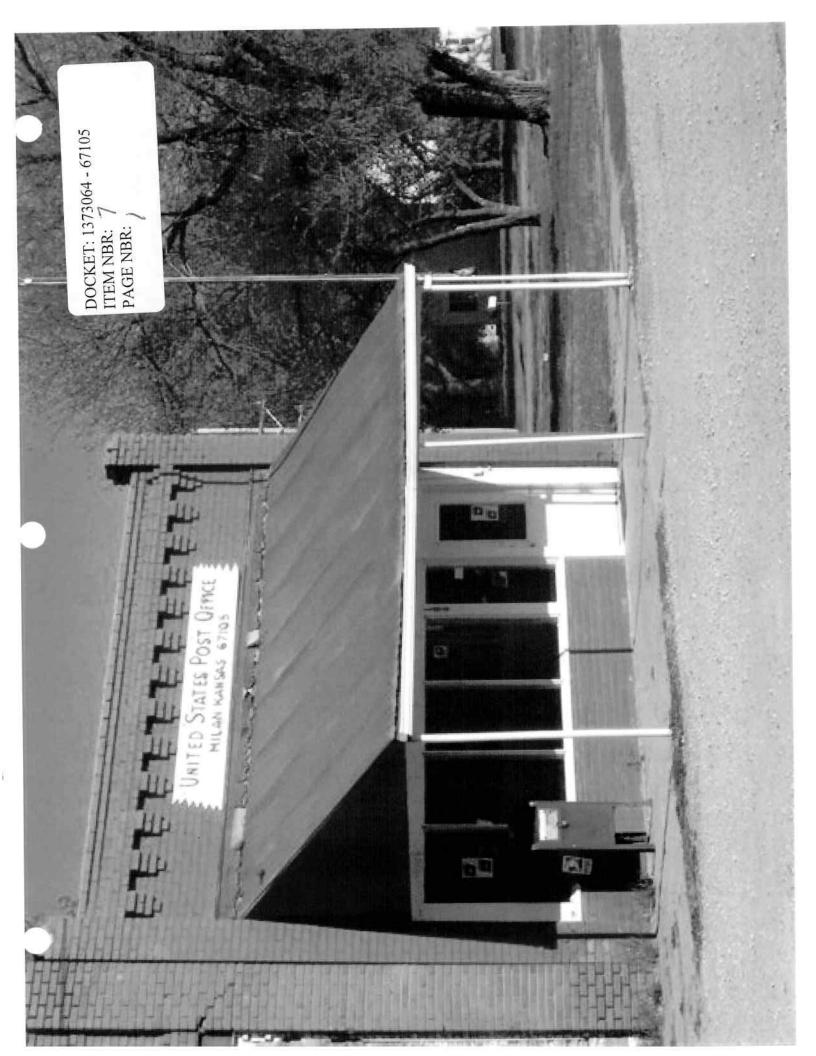
Address2/3:

City, State, ZIP: CLARKSDALE, MS 38614-0627

Phone: 662-627-6250

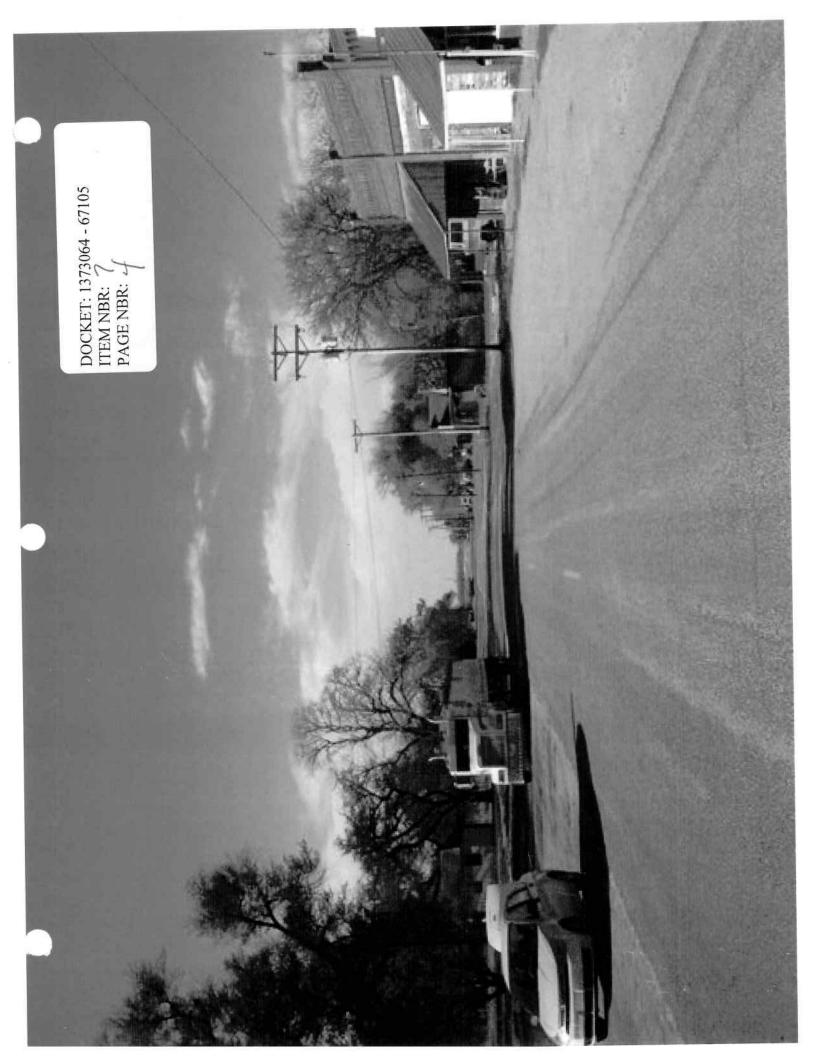
Lease Options (not active) Lease Option (Active ID E00000260842)

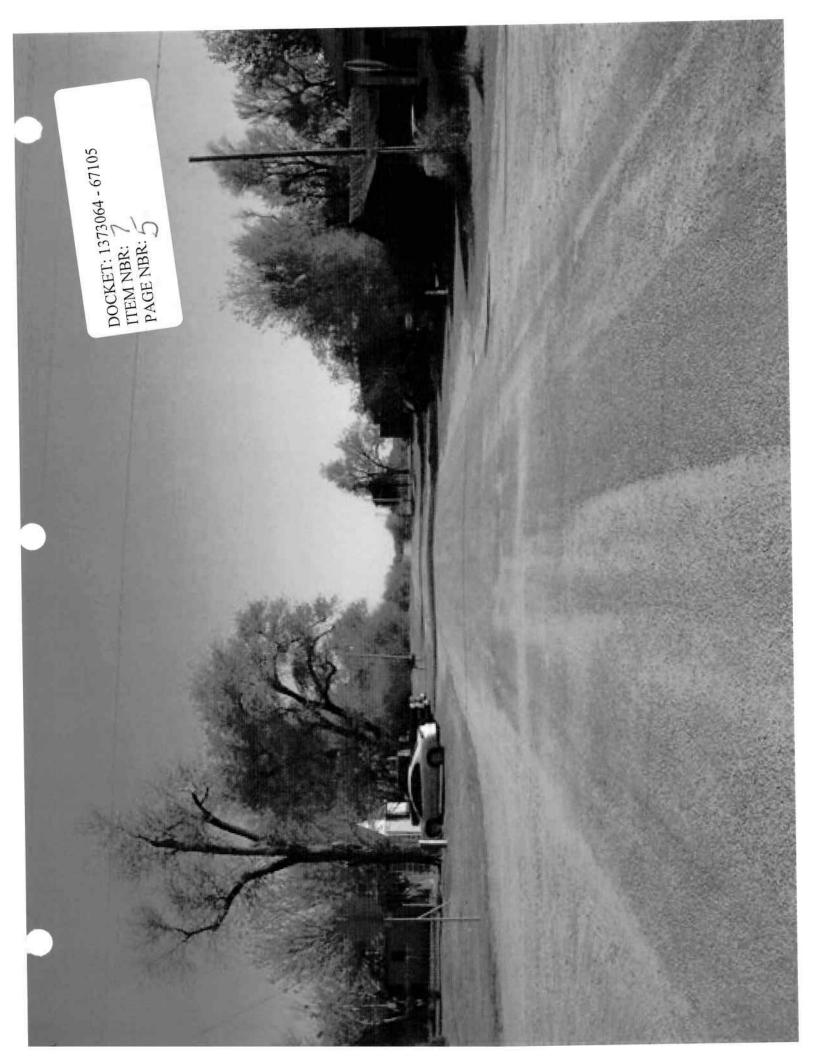
Туре	Eff. Date	Exp. Date	Status	Ann. Rent	Туре	Eff. Date	Exp. Date	Status	Ann. Rent
Baso	10/01/2010	09/30/2015	Active	\$4,986.00	Base	10/01/1990	09/30/1995	Completed	\$1,620.00
THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW	10/01/2015	09/30/2020	Planned	\$5,711.00	Base	10/01/1995	09/30/2000	Completed	\$1,800.00
ranowa!	110.01.2012				Base	10/01/2000	09/30/2005	Completed	\$2,100.00
					Renewal	10/01/2005	09/30/2010	Completed	\$2,100.00

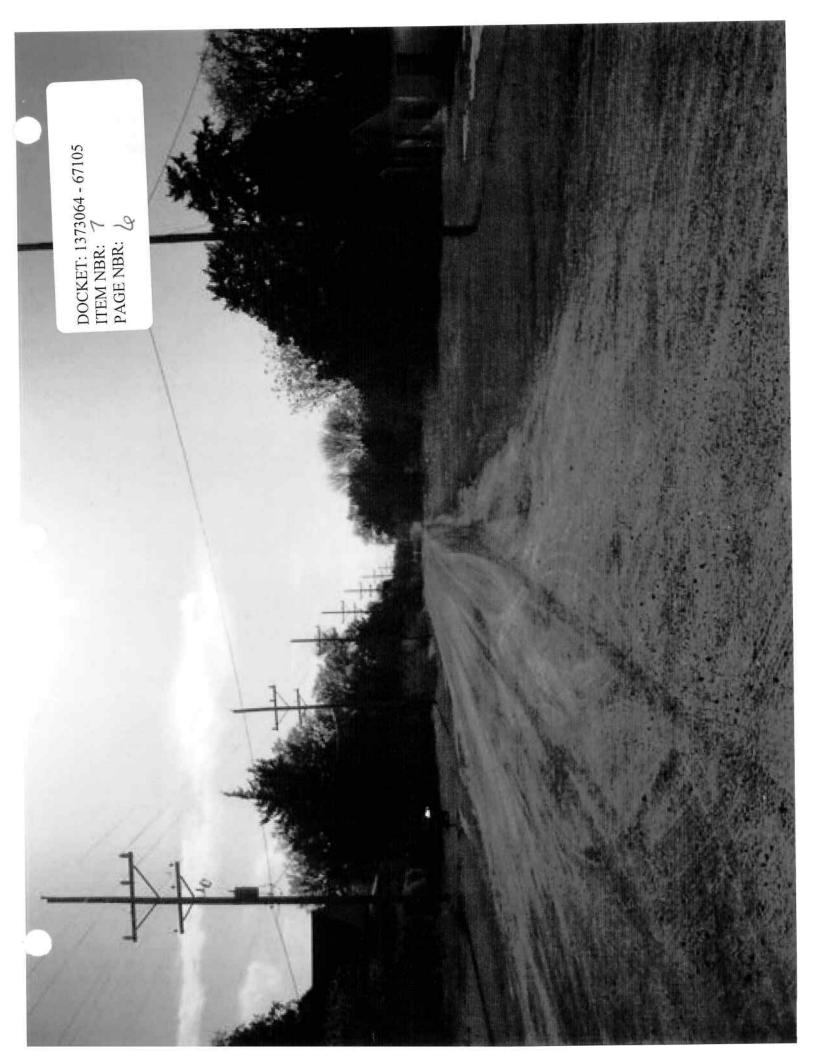


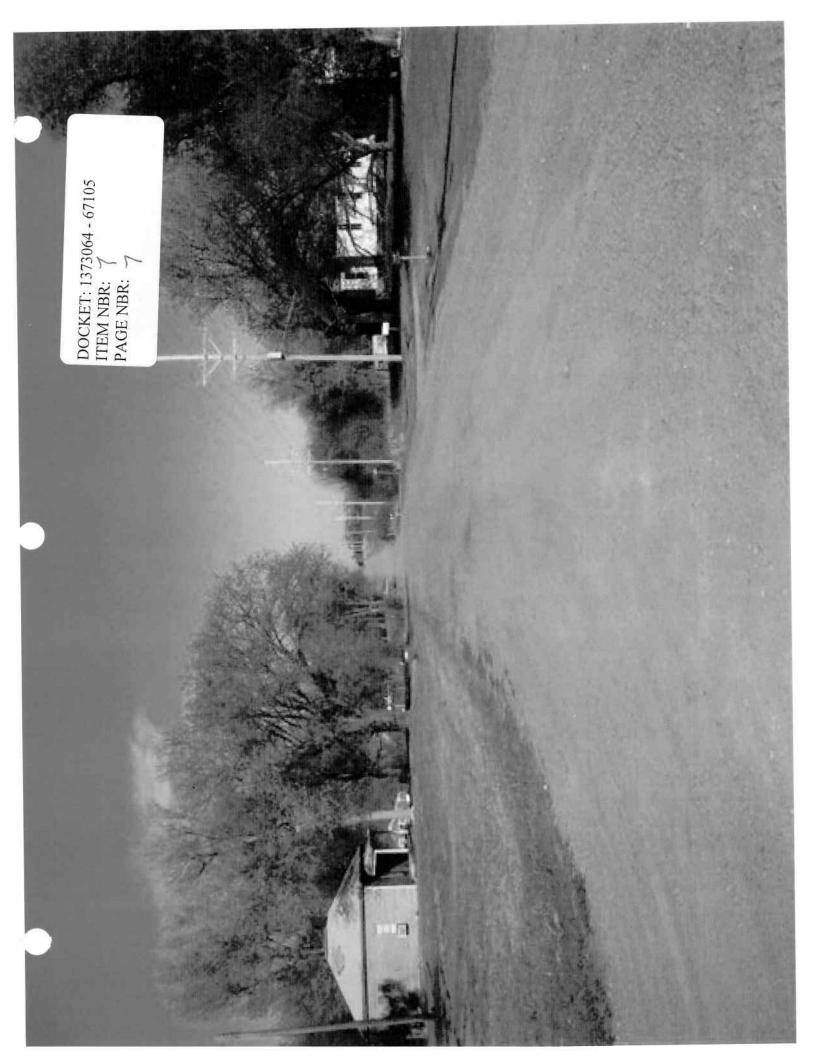
DOCKET: 1373064 - 67105 ITEM NBR: 7PAGE NBR: 2UNITED STATES I UST CITTLE MILAN KANSAS 67105 -00











PS Form 150. Postmaster Workload Information

Post Office, State & Zip Code MILAN, KS 67105		Postmaster's Signature Leann Tvrdy	Date 03/18/2011
District Office, State & Zip Code CENTRAL PLAINS PFC, NE 68119		District Manager's Signature Rick Pivovar	Date 03/18/2011
(Check Box) ✓ Vacancy Management Review	RFR	See Instru on Revers	DSSUMMERTERS A
1. Current Office Level			53
2. Finance Number	(1-6)	19	95929
3. General Delivery Families Served	(7-9)		0
Post Office Boxes/Call Boxes Rented	(10-15	5)	31
5. Possible City Deliveries	(16-20	0)	0
6. Administrative Rural Boxes Served	(21-25	5)	0
7. Intermediate Rural Boxes Served	(26-30	0)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35	5)	0
Administrative Highway Contract/Star Route Boxes Served	(36-39	9)	0
Intermediate Highway Contract/Star Route Boxes Served	(40-43	3)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	7)	0
12. Number of Carrier Stations/Branches	(48-49	9)	0
13. Number of Finance Stations/Branches	(50-5	1)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-5	3)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)) (i	N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-5	6)	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57))	N
17. Does Office Perform Incoming Distribution for Other Offices?	(58))	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
24. Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	31	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	Ö	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	.0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do
 not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the
 main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Camer Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

PS Form 150, Postmaster Workload Information		Pa	ge Nbr 8			
Post Office, State & Zip Code MILAN, KS 67105	Postmaster's Signature	Da	te 2-25-11			
District Office, State & Zip Code CENTRAL PLAINS PFC, NE 68119	District Manager's Signature	Da	ite			
(Check Box) ✓ Vacancy Management Review	RFR See Instructions on Rev	erse				
1. Current Office Level			55			
2. Finance Number		(1-6)	195929			
3. General Delivery Families Served		(7-9)	0			
4. Post Office Boxes/Call Boxes Rented		(10-15)	21 27			
5. Possible City Deliveries		(16-20)	0			
6. Administrative Rural Boxes Served		(21-25)	0			
7. Intermediate Rural Boxes Served		(26-30)	0			
Administrative Responsibility form Intermediate Rural Boxes for Other Of	fices	(31-35)	0			
Administrative Highway Contract/Star Route Boxes Served		(36-39)	0			
10. Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0			
11. Administrative Responsibility for Intermediate Highway Contract/Star Rou	(44-47)	0				
12. Number of Carrier Stations/Branches	(48-49)	0				
13. Number of Finance Stations/Branches	(50-51)	0				
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0				
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N"	(54)	N				
15b.	(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.) b.					
16. Does Office Perform Outgoing Distribution for Other Offices?	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)					
17. Does Office Perform Incoming Distribution for Other Offices?		(58)	N			
18. Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N			
Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Ro		(60)	N			
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Rout		(61)	N			
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N			
22. Does Your Office Have Administrative Responsibility for an Air Transfer of the Company of t	Office?	(63)	N			
23. Is Postmaster Lessor for Government Owned Building?	TAMES TO SELECTION OF THE SELECTION OF T	(64)	N			
24. Does Office Have MPLSM/SPLSM?		(65)	N			
25. Does Office Distribute Food Stamps?		(65)	N			

Docket 1373064

25. Does Office Distribute Food Stamps? PS Form **150**, January 1983

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	31	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	Ö

Instructions

- 1. Enter ourrent evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Camer Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or branches that have camer delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
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- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural parrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25 Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Possible City Deliveries (Item 5, PS Form 150) 0 X 1.33 = Administrative Rural Boxes Served (Item 6, PS Form 150) 0 X 1.0 = Intermediate Rural Boxes Served (Item 7, PS Form 150) 0 X 0.7 = Administrative Responsibility for Intermediate Rural Boxes Served (Item 7, PS Form 150) 0 X 0.3 = Administrative Responsibility for Intermediate Rural Boxes Served (Item 9, PS Form 150) 0 X 0.3 = Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) 0 X 1.0 = Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) 0 X 0.7 = Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) 0 X 0.3 = Fortal Activity WSCs 0 X 0.3 = Revenue WSCs		Worksheet fo	or calculating W	orkload	d Servic	e Credit (\	WSC) fo	or Pos	t Offices		
Activity WSCs		AND STATES OF STREET		NITO	L DLAIN	e dec					
Seneral Delivery Families Served (Item 3, PS Form 150)	ffice Zip+4:	67105 -9500	_ District: CE	NIRA	L PLAIN	SPFC		_			
Seneral Delivery Families Served (Item 4, PS Form 150). 31				Activ	ity WSC	s					
Post Drice Boxes City Deliveries (Item 5, PS Form 150) 0								7.00	- S		0
Administrative Rural Boxes Served (Item 6, PS Form 150)											31
Intermediate Rural Boxes Served (Item 7, PS Form 150)								10000			0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)								_	——- II		0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)								0	$-^{\times 0.7}$	=	
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	Administrative (Item 8, PS F	Responsibility for Interior 150)	ermediate Rural E	Boxes f	or Other	Offices	5.40#	0	X 0.3	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	 Δdministrative	Highway Contract/St	ar Route Boxes S	Served			•				
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	(Item 9, PS F	Form 150)		tere tere			···	0	X 1.0	=	0
(Item 10, PS Form 150) 0 X 0.7 = Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) 0 X 0.3 = Total Activity WSCs Revenue WSCs First 25 revenue units: 1.00 X 14 units = 14.00 Next 275 revenue units: 0.50 X 0 units = 0.00 Next 700 revenue units: 0.25 X 0 units = 0.00 Next 700 revenue units: 0.10 X 0 units = 0.00 Next 5000 revenue units: 0.01 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 (if appropriate) Worksheet completed by: LEANN K.TVRDY@USPS.GOV </td <td>Intermediate H</td> <td>lighway Contract/Sta</td> <td>r Route Boxes Se</td> <td>rved</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Intermediate H	lighway Contract/Sta	r Route Boxes Se	rved							
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	(Item 10, PS	Form 150)			or estate to		•	0	X 0.7	=	
First 25 revenue units: 1.00 X 14 units = 14.00 Next 275 revenue units: 0.50 X 0 units = 0.00 Next 700 revenue units: 0.25 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Administrative Boxes for Other	Responsibility for Inter Offices (Item 11, P	S Form 150)			666 6866 1		0	100000000000000000000000000000000000000	Ξ	31
First			Total Activity								·
Next 275 revenue units: 0.50 X 0 units = 0.00 Next 700 revenue units: 0.25 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Activity WSCs 31 + Revenue WSCs = 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011							202 1055			44.00	
Next 700 revenue units: 0.25 X 0 units = 0.00 Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Firs	t								0.000	
Next 5000 revenue units: 0.10 X 0 units = 0.00 Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Activity WSCs 31 + Revenue WSCs = 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Nex	t				8502	Carrie Contract				
Balance of revenue units: 0.01 X 0 units = 0.00 Total revenue WSCs: 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Nex	t				-				SO ITS CASE	
Total revenue WSCs: Total revenue WSCs: Activity WSCs 31 + Revenue WSCs = 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Nex					1990					
Activity WSCs 31 + Revenue WSCs = 14.00 Base WSCs 45.00 = EAS Grade C Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011				units:	0.01	×—	_0 unit	S	=	2.	
Previous evaluation: EAS grade 53 Effective date of change in service hours: (if appropriate) (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011		Total rev	enue WSCs:								
Effective date of change in service hours: (when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY Printed Name CENTRAL PLAINS PFC District Review Coordinator (if appropriate) (if appropriate) (if appropriate) Signature 03/14/2011	Activity WSCs	31 + Reve	enue WSCs =	14.0	0 Bas	se WSCs	45	.00	= EAS Grad	e <u>C</u>	 -
(when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Previous eval	luation: EAS grade	53								
(when a vacancy exists, hours must reflect the appropriate EAS grade) Worksheet completed by: LEANN TVRDY LEANN.K.TVRDY@USPS.GOV Printed Name Signature CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Effective date	of change in service	hours:						(if appropria	te)
LEANN TVRDY Printed Name CENTRAL PLAINS PFC District Review Coordinator Signature 03/14/2011	(when a vaca	incy exists, hours mu	st reflect the appr	opriate	EAS gra	ade)					
Printed Name CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	Worksheet co	ompleted by:									
CENTRAL PLAINS PFC District Review Coordinator 03/14/2011	LEANN TVRI	DΥ			LE	ANN.K.TV	RDY@l	JSPS.	GOV		
GENTIVAL I EN MINO TI O DIGITAL MANAGEMENT AND A STATE OF THE STATE OF	Printed Name	9			Sig	nature					
Title Date	CENTRAL PI	LAINS PFC District R	eview Coordinate	or	03/	14/2011					
THE	Title				Da	te					

Rev Unit Info FLSA data FY 09 < see Split City Del tab FY 10 ZONE OF TOLERANCE 8 UPGRADE THE OFFICE IF THE FOLLOWING CONDITIONS ARE MET FOR UPGRADE 821 - 914 126 - 141 336 - 376 83 - 93 41 - 45 13 23016104 =DOCKET: 1373064 - 67105 ZOT Down ZOT Down Qualify? GRADE & THE WSCS ARE & TOTAL EXCEPTION 1 or more 1 or more 3 or more 3 or more 5 or more Total 1 or more 5 or more 8 or more 8 or more 3 or more 13 or more SPLIT DELIVERY ADJUSTMENT: 5 OTAL WSC'S AND REVENUE CREDITS: Occu Code: GROSS REVENUE UNITS: DEDUCTIONS FOR PLANT LOAD VOL: TOTAL REVENUE UNITS: NEW POST OFFICE LEVEL: GREATER than CREDITS are WSC RANGE ITEM NBR: PAGE NBR: 820 125 332 up to 40 SPLIT DELIVERY 336 -41 83 126 37 319 1992 5300 12,600 25,300 006'99 11 784 164,000 Factor TOTAL: 0.25 0.01 ZONE OF TOLERANCE 0.5 0.1 GRADE: FOR DOWNGRAD 111 - 125 298 - 335 36 - 40 73 - 82 × 13 x × × none Ü **\$** 80 20 2 2 2 2 ± 5 5 ОШ FACTOR TOTAL 3/10/2011 DISTRICT: 680 C. PLAINS C. DIST 1.33 0.30 0.70 POST OFFICE, STATE, AND ZIP: MILAN PO, KS 67105 1.00 1.00 X 1.00 X 0.70 X 1.00 X 0.30 × Outgoing/Incoming Primary Distribution ~ Requirements for credit are covered in the tab. 27 PRINT DATE: Phone No.: Phone No.: PTPM-53 19-5929 Offices that are either below or above the Zone of Tolerance range are immediately NUMBER FINANCE NUMBER 19-5929 z z > z z z z Z Date of Vacancy: (Or Today's Date if not vacant): TOTAL EXCEPTION CREDITS (12+13+14+18+19+20+21+22): 6 NO. ADMINISTRATIVE RURAL ROUTES BOXES SERVED Change if it has intermediate boxes > Change if it has intermediate boxes > Seasonal Workload ~ For Seasonal credit, complete 'Seasonal' tab. 17 SEPARATE ALL INCOMING FLAT SIZE MAIL?(Carrier Routed from FSM - answer "N") 23 SEASONAL WORKLOAD INCREASE? (Y or N) (If Yes, complete 'Seasonal' tab) 15 MAIL PROCESSING CENTER? (IF Yes, fill in 2 tabs - Primary orfand Secondary) 16 SEPARATE ALL INCOMING LETTER SIZE MAIL?(DPS, 876,etc., ANSWER "N") 14 NO CONTRACT STATIONS/BRANCHES & COMMUNITY POST OFFICES 11 NO. ADMIN RESP FOR INTERM HOR BOXES FOR OTHER OFFICES 13 NO. FINANCE STATION/BRANCHES (without carrier delivery service) Other Tabs must be completed for the following: 19 ADMINISTRATIVE RESPONSIBILITY FOR AMFIATC? (Y or N) 20 LESSOR FOR GOVERNMENT OWNED BUILDING? (Yor N) 8 NO. ADMIN RESP INTERM RURAL BOXES OTHER OFC SEASONAL WORKLOAD DURATION (Number of weeks) 21 AUTOMATION / OFFICE HAS MPLSM/SPLSM? (Y or N) 4 NO. POST OFFICE BOXES/CALL BOXES SERVED WORKLOAL - RVICE CREDITS (PS 150) 3 NO. GENERAL DELIVERY FAMILIES SERVED 7 NO. INTERMEDIATE RURAL BOXES SERVED 9 NO. ADMINISTRATIVE HCR BOXES SERVED 10 NO. INTERMEDIATE HCR BOXES SERVED APPROVED BY: Job Title: PS 150 Worksheet COMPLETED BY: 22 DISTRIBUTE FOOD STAMPS? (Yor N) 12 NO CARRIER STATION/BRANCHES 18 RESPONSIBLE FOR VMF7 (Yorlt) 5 NO. POSSIBLE CITY DELIVERIES CURRENT POSTMASTER LEVEL graded accordingly. FINANCE NUMBER

FY 08

PS 150 Area E Mar 2011 v01

none

167,201 - 183,919

167,200 68,200

68,201 -

26,000 13000 2075 5500

13,001 -

2076 5501

18

736 - 820

821

26,001 -

and up

167,201

50,481 - 167,200 61,381 - 68,200 11,701 - 13,000 23,401 - 26,000

has remained in ZOT for two consecutive years. This will require 3 150's. Start of first year, end of

first and end of second years

For ZOT Review ~ Insert additional WSC Worksheet TABS for each year to demonstrate office

Yellow shaded cells require manual input

Incoming Secondary Distribution ~ Requirements for credit are covered in the tab. Split City Delivery ~ See Split City Delivery tab for requirements, and complete it.

68 201 - 75 020 13.001 - 14.299 26,001 - 28,599

5501 - 6049

2076 - 2291

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Window Transaction Survey

			Window Transaction Survey		
PO Name:	MILAN	ZIP+4:	67105 - 9500	Completed By:	RON REILLY
Survey Period:	02/26/2011	through	03/11/2011		

1

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily pumber of transactions divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in 5 3 4 5

the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.	ays							
	av.		Express Registered					Nonrevenue
Day/Date	Sales (.777)	Orders (1.083)	C.O.D (1.969)	Settings (5.06)	Rent (2.875)	Service (1.792)	(1.787)	(1.188)
Sat - 02/26	1	0	0	0	0	0	0	-
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	1	2	0	0	0	0	0	0
Tue - 03/01	2	1	0	0	0	0	0	0
Wed - 03/02	2	1	1	0	0	0	-	0
Thu - 03/03	0	0	0	0	0	0	0	-
Fri - 03/04	2	0	0	0	0	0	-	-
Sat - 03/05	3	0	0	0	Υ.	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	5	1	0	0	0	0	0	0
Tue - 03/08	1	3	0	0	0	1	0	0
Wed - 03/09	5	1	0	0	0	0	0	0
Thu - 03/10	0	0	0	0	-	0	0	0
Fri - 03/11	2	1	-	0	0	0	0	0
TOTALS	24	10	2	0	2	-	2	m
Time Factor	777. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.9	1.1	0.4	0.0	9.0	0.2	4.0	0.4
Average Number Daily Transactions:			4	4.4	Averag Worklo	Average Daily Retail Workload in Minutes:	etail ıtes:	5.0

DOCKET: 1373064 - 67105

ITEM NBR: /¿ PAGE NBR: /A

Window Transaction Survey

Window Transaction Survey

ZIP+4: 67105-9998 Completed by:

PONAME: MILLAN KS

obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period. Through: _ Survey Period: 2/26/1/

Day/Date	Postage Sales	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Saturday								
Monday		=						
Tuesday	=							
Wednesday	-							
Thursday								
Friday	=						-	
Saturday	-				_			
Monday	ŧ							
Tuesday		=				-		
Wednesday	Z	-						
Thursday	,				_			
Friday	=	_	_					
Total Transactions	74	0	d	Q	7	_	7	M
Time Factor	777. ×	x 1,083	× 1.969	x 5.06	x 2.875	x 1.792	× 1.787	× 1.188
Total Minutes	18,65	10.83	3.94	8	5.75	1.792	8.5	5.57
	T- 11 VI	6.	19	Average Daily F	Average Daily Retail Workload in Minutes:	in Minutes;	4.07	

Average Number Daily Transactions:

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

MILAN 67105 - 9500

Dates Recorded

02/26/2011 through 03/11/2011

Date	Le	tters	F	lats	Pai	rcels	Oti	ner
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	5	5	34	22	7	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	13	77	42	85	3	0	0	0
Tue - 03/01	88	4	12	46	0	0	0	0
Wed - 03/02	15	0	12	24	7	2	0	0
Thu - 03/03	11	78	28	38	4	3	0	0
Fri - 03/04	13	3	43	43	3	1	0	0
Sat - 03/05	10	1	14	12	3	2	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	7	15	85	48	6	4	0	0
Tue - 03/08	9	2	38	28	1	1	0	0
Wed - 03/09	8	39	27	103	5	0	0	0
Thu - 03/10	5	6	34	26	4	3	0	0
Fri - 03/11	20	1	39	80	3	4	0	0
TOTALS	204	231	408	555	46	20	0	0
Daily Average	17.0	19.3	34.0	46.3	3.8	1.7	0.0	0.0

Signature of Person Making Count:

RON REILLY

Printed Name:

RON REILLY

Date:

03/14/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Incoming Mail

Dates Recorde Date		tters	through F	<i>3/1//</i> lats		cels	Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	5	5	34	22	7	Ø	
Monday	13	77	42	85	3	Ø	
Tuesday	88	Ч	12	46	Ø	Ø	
Wednesday	15	Ø	12	24	7	2	
Thursday	11	78	28	38	4	3	
Friday	13	3	43	43	3	1	
Saturday	10	1	14	12	3	2	
Monday	7	15	85	48	6	4	
Tuesday	9	2	38	28	١	1	
Wednesday	8	39	27	103	5	Ø	
Thursday	5	6	34	26	Ч	3	
Friday	20	1	39	80	3	4	
TOTALS	204	231	408	555	46	20	
Daily Average	17	19.25	34	410.25	3.84	1.67	
Signature of Pe	rson Making	Count:	ale	42			

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Note: Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

MILAN 67105 - 9500

Dates Recorded

03/11/2011 02/26/2011 through

Date	Le	tters	F	lats	Pai	cels	Oth	ier
Date	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	4	1	0	0	0	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	63	7	1	1	2	0	0	0
Tue - 03/01	66	4	1	0	0	0	0	0
Wed - 03/02	22	5	1	0	0	0	0	0
Thu - 03/03	30	4	0	0	0	0	0	0
Fri - 03/04	24	2	2	1	11	0	0	0
Sat - 03/05	16	1	1	0	1	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	25	4	0	0	1	0	0	0
Tue - 03/08	23	1	0	0	3	0	0	0
Wed - 03/09	45	2	0	0	0	0	0	0
Thu - 03/10	26	0	0	0	0	0	0	0
Fri - 03/11	19	1	0	0	1	0	0	0
TOTALS	363	32	6	2	9	0	0	0
Daily Average	30.3	2.7	0.5	0.2	0.8	0.0	0.0	0.0

Signature of Person Making Count:

Printed Name:

RON REILLY

Date:

03/15/11

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

MILLAN KS 67105-9998 Post Office Name and ZIP+4: Dates Recorded: 2/26/11 through Date Letters Flats Parcels Other First First Class Standard Class Standard Priority Standard Saturday Ø Ø \$ Monday 63 Tuesday 4 Ø Ø Ø 66 Wednesday Ø Thursday 30 Ø Ø Friday Saturday Monday Tuesday Wednesday Thursday 0 0 Friday Ø Ø \$ TOTALS 363 32 9 Ø 6 Daily Average 2.5 0.75 30.25 2.67 Ø Signature of Person Making Count: Alicia Sores Printed Name: _ OIC

Title:



03/08/2011

OIC/POSTMASTER

SUBJECT: MILAN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MILAN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MILAN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LEANN TVRDY by 03/22/2011. This information will be entered into the official record for public viewing.

Post Office Box	31
General Delivery	_0
Rural Route (RR)	_0
Highway Contract Route (HCR)	_0
Intermediate RR	_0
Intermediate HCR	_0
City Delivery	_0
Total Customers	31

If you have any comments on alternate means of providing services to the MILAN customers, please provide them below:

n/a

LEANN TVRDY
Post Office Review Coordinator

Comments:

n/a

cc: Official Record

Businesses/Religious Institutions/Civic Organizations/Local Government Offices

Larson Farm Joan Wise's Cleaning & Mowing Service

Jim Wise's Woodwork Pure Romance By Roxy

CRG Enterprises

City of Milan

TSFH Health Coach Service

EC Digging

Ryan Township

Pontious Farms

SkyBo Farm

Silver Creek Outfitters

1st Baptist Church

Prairieland Food - Registrar

AVON Rep

Tracy Mower Service

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Milan, Kansas 67105

THE COMES



02/23/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILAN Post Office, 67105 - 9500, located in Sumner County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LEANN TVRDY Post Office Review Coordinator CENTRAL PLAINS PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record





02/23/2011

Sumner County Sheriff Sumner County Courthouse Wellington KS 67152

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILAN Post Office, 67105 - 9500, located in Sumner County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

LEANN TVRDY
Post Office Review Coordinator
CENTRAL PLAINS PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:	
Summer County Sheriff's Dept has Reports for Uthis area.	s no Significant

cc: Official Record

SUMNER COUNTY SHERIFF 610 E. HILLSIDE WELLINGTON, KS 67152

		Post (Office Survey Sheet			
	Post Office Name	MILAN	ZIP+4	67105-9500		
	Congressional District	Kansas 4th	Date	03/14/2011		
	List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider. facility does not have running water					
2.	Is the facility accessible	to persons with disabilitie	s? Yes 🖊 No	Yes 🗹 No		
3.	Lease terms? 30-day cancellation clause? \$4966 annual lease thru 9/30/2015 with a 365 cancellation clause					
4.	Are suitable alternate quarters available for an independent Post Office? If so, where?					
5.	List potential CPO sites.					
6.	Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address.					
7.	Which career and noncareer employees will be affected and what accommodations will be made for them? PMR is currently the OIC at Freeport and will be offered opportunity to transfer					
3.	How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? W box be retained? Will a locked pouch be utilized? mail arrives at 0730 & dispatches at 1730 via HCR / if office discontinued HCR eliminated / collection box to be rem lock pouch					
	How many Post Office	boxes are installed?	96			
	How many Post Office	boxes are used?	31			
	What are the window s		08:00 - 12:00 - 13:45 - 16:00 M-F			
			08:00 - 09:45 S			
	What are the lobby hours?		08:00-17:30 M-F			
			08;00-17:30 S			
9.	Have there been recent	cases of mail theft or vano	dalism reported to the postmaster/OIC? Explain.	99		

Post Office Survey Sheet (continued)

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1.	none	otential CBU/parcel lockers sites and distances from present Post Office site.	
2.	Are then handica none	re any special customer needs? (People who cannot read or write, who cannot drive, who ps, etc.) How can these people be accommodated?	have infirmities or physical
3.	Rural	delivery/HCR delivery.	VETERATOR
	a.	What is current evaluation?	33 H
	b.	Will this change result in the route being overburdened?	Yes 🖊 No
		If so, what accommodations will be made to adjust the route?	
	c.	How many boxes and miles will be added to the route?	31, box 1.00 Miles
	d.	What would be the additional annual expense if the route is increased?	4217
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	9:30
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🖊 No
		If so, how?	0
020		Post Office box fees at the facility that will provide alternative service different from the	ose at the office to be
4.	discont	inued? If so, how (Cost)? More Same Less	

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Community Survey Sheet

	Post Office Name	MILAN	ZIP+4	67105-9500
	Congressional District	Kansas 4th	Date	03/14/2011
	Incorporated?		Yes No	
	Local government provi	ded by:	Milan Mayor & Village	
	Police protection provid	ed by:	Sumner County Sheriff	
	Fire protection provided	by:	Argonia KS Volunteer	
	School location:		Argonia KS Public Sch	ools
		is expected? (Please documer ip code demographic report	nt your source)	
	What residential, comm	ercial, or business growth is ex	spected? (Please document your source)	
(100 tile 100 tile 1	Are there any special co Is the Post Office facilit Check with the field rea none	special historical events related mmunity events to consider? y a state or national historic la l estate office when verification	ndmark (see ASM 515.23)? on is needed.)	
	What is the geographic/ Ag/Farm related	economic make-up of the com	munity (e.g., retirees, commuters, self-emp	ployed, farmers)?
ia.	school bus stop, commu	es are provided by the Post Of mity meeting location, voting fice offer assistance to senior of made for these services if the	Tice (e.g., public bulletin board, place, government form distribution center citizens and handicapped)? Post Office is discontinued?	

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Highway Contract Route Cost Analysis Form

-			Estima	Highway Cont ated Cost for A	ract Route Iternative Sei	rvice	
Office I	CONTRACTOR CONTRACTOR	MILAN 67105 -9500	District:	CENTRAL PL	_AINS PFC		
1.	Enter the	e number of additional be added to the route		27 -	0	x 3.64 hours per year	0.00
2.		e number of additional be added to the route			0.00	x 10.40 hours per year	0.00
						Total time added to the route	0.00
3.	Enter th (Contac Officer)	e HCR hourly rate t Area Manager, Purch	asing/Cont	tracting			0.00
		Total addition	onal comp	ensation (HCR	hourly rate x	x total time added to the route)	0.00

Rural Route Cost Analysis Form

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Rural Route Carrier Estimated Cost for Alternative Replacement Service MILAN Office Name: CENTRAL PLAINS PFC 67105 -9500 District: Office Zip+4: Enter the number of additional 1. 31 boxes to be added to the rural route Enter the number of additional 2. 1.00 miles to be added to the route 2.21 Enter the volume factor 68.51 Total (additional boxes x volume factor) Enter the number of additional boxes 3. 31 to be added to the rural route 0.00 0.00 x 1.00 Min Centralized boxes 0.00 0.00 x 1.82 Min Regular L route boxes 62.00 31.00 x 2.00 Min Regular Non-L route boxes 62.00 Total additional box allowance Enter the number of additional daily miles to be added to x 12 Mileage 12.00 1.00 Standard the rural route Total additional minutes per week 142.51 (miles carried to two decimal places) Total additional annual minutes 7,410.52 x 52 Weeks 142.51 (additional minutes per week year) Total additional annual hours (additional annual minutes/ 123.51 7,410.52 / 60 Minutes 60 minutes per hour) Enter the rural cost per hour (see 7. national payroll summary report - rural 34.15 carrier, consolidated) 4,217.82 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) Total annual cost for alternate service (annual cost minus lock pouch allowance) 4,217.82

POST	U.S. Postal Serv DFFICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		1. Date Prepared 03/21/2011
		3. State and ZIP + 4 Code		
2. Post Office Name MILAN		KS, 67105-9500	7. Congression	onal District
	Area, Customer Service VESTERN	6. County Sumner	Kansas 4th	
B. Reason for Proposal to Discontinue he Postmaster position vacant. Theoffice ealized a decline in customer demand and orkload the last three years.	9. PO Emergency Suspend(has No Suspension	Reason and Date) 10). Proposed Permanent	Alternate Service
11. Staffi	ng		2. Hours of Service	
a. PM PM Vacar	cy Reason & Date: retired	a. Time M-F 08:00 - 12:00 - 13:45 - 16:00	Sat 08:00 - 09:45	Total Window Hours Per Week
b. OIC Gareer	Non-Career	a. Lobby Time M-F 08:00-17:30	Sat 08:00-17:30	33.00
c. Current PM POSITION Level (150)EAS-53 d. No of Clerks-1 No of Career- 0 e. No of Others- 0 No of Career- 0	Downgraded from EAS-53 No of Non-Career-1 No of Non-Career-0		is .	•
13. Number of Cust	omers Served	14.	Daily Volume (Pieces)	
a, General Delivery	0	Types of Mail	Received	Dispatched
b, P.O. Box	31	a, First-Class	36	32
c. City Delivery	0	b. Newspaper	80	0
d, Rural Delivery	0	c. Parcel	5	0
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	31	e, Total	121	32
g. No. Receiving Duplicate Service	2	f. No. of Postage Meters		0
h. Average No. Daily Transactions	4.40	g. No. of Permits	1	0
Finances a. FY 2008 2009 2010		Receipts \$ 5,525 \$ 5,066 \$ 5,277	b. EAS Step 1 PM Basic Salary (no Cola) \$ 15350	c. PM Fringe Benefits (33.5% of b.) \$5,142
	16a.	Quarters		
Postal Owned 30-day cancellation clause? Yes Located in: Business Hom 16b. Explain:			Annual Lea (if Yes, must vacate by)	nse \$ 4966
365 day cancellatin clause			See Office (Despended):	
17. Schools, Churches and Organization	n in Service Area: No: 2	19. Administrative/Emanat	ting Office (Proposed): EAS	
City of Milan 1st Baptist Church		Name ARGONIA PO	Level 13	Miles Away 7.0 SAT 08:30 10:00
		Window Service Hours: M-Lobby Hours: M-	F 24 hour	SAT 24 hour
		PO Boxes Available: 251		
18. Businesses in Service Area:	No: 1	3 20. Nearest Post Office (if	different from above):	
Larson Farm Wise Cleaning & Mowing	Pure Romance by Roxy CRG	ARGONIA PO	EAS 1:	Miles Away 7.0
Enterprises TSFH Health Coach Service Pontious Farm SkyBo Farm Silver Cree	e FC Digging Ryan Township	Name Window Service Hours: M-	F 08:00 16:00	SAT 08:30 10:00
Registrar Avon Rep Tracey Mower	v Cariffeld Langiana Look .	Lobby Hours: M-	F 24 hour	SAT 24 hour
(3 (Se)		PO Boxes Available: 25	1	
	21. P	repared by		IT-la-base No. 40 N
Printed Name and Title		Signature RON REILLY		Telephone No. AC () (402) 930-4431
RON REILLY PO Discontinuance Coordinator Name	Telephone No. AC () Location		•
LEANN TVRDY	(402) 930-4431	OMAHA, NE		



A. Office Name: Area: Congress EAS Grad Post Office	MILAN WESTERN sional Distric de:		as 4th Classified Station		District: County:	State: KS CENTRAL PLAINS F Sumner Finance Number Classified Branch	PFC	Code: 67105
This form	n is a place h	older for n	umber 19. And the verificat	ion of new	v service t	ype is complete.		
Prepare Title: Tele No		LeAnn Tvr CENTRAL (402) 930-	PLAINS PFC Post Office F	Review Co	oordinator	8	Date:	05/10/2011 (402) 930-4406



03/31/11

OIC/POSTMASTER

SUBJECT: MILAN Post Office

Enclosed are questionnaires addressed to customers of the MILAN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/16/11 for further review.

LeAnn Tvrdy Post Office Review Coordinator Enclosures



03/31/2011

POSTAL CUSTOMER MILAN POST OFFICE MILAN, KS 67105

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Milan Post Office retired on 09/30/2008. The Office is being studied for possible closing or consolidation for the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Argonia Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Argonia Post Office, located 7.0 miles away. Hours of service at this office are 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday. Post Office box service is available at this location at the same

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/12/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Milan Community Center on Tuesday, April 12, 2011 from 7:00 pm to 9:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

Enclosures

Questionnaire and return envelope Summary of Post Office Change Regulations,

Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

			Name of the Marketon			Marran
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ №		
	b.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	0	Other	YES	Пио		
	e.					
		If yes, please explain:	(I			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
9377307			YES	□ №		
		If yes, please explain:				



W	III compa	are to your current se		□ N O	Worse
		Better	Just as Good	No Opinion	vvorse
	If yes	, please explain:			
	2.				
4.	For wh		do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.	Do you		businesses in the community?		
		Yes No			
	If yes,	would you continue	to use them if the Post Office is disc	continued?	
		Yes No			
Name	į.				
ranio	-				
Addre	ss:				
Telep	hone:				
Date:					
		ny additional commer			



2.

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		A		
c.	Mailing Parcels			\bowtie	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail			K	
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		N)		
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	🔀 ио		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	М №		
b.	Using for school bus stop	YES	NO 🖾		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	№ №		
	If yes, please explain:	\			_
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for t	personal ne	eds?
55	you pass another those of more during business hours while the terming to or more than	YES			
	If yes, please explain:				

2	If you prov	iously received Post	ived carrier delivery, there will be no Office box service or general deliver x service will compare to your previo	A Selvice, combiere mis secr	ice — proceed to question 4. ion. How do you think			
		Better	Just as Good	No Opinion	Worse			
	If yes,	olease explain:						
4.	For whi		lo you leave your community? (Chec	k all that apply.) Where do yo	ou go to obtain these			
	X	Shopping						
		Personal needs						
	X	Banking						
	X	Employment						
		Social needs		;	:			
5.	Do you	currently use local	businesses in the community?					
	If yes,	would you continue	to use them if the Post Office is disco	ontinued?				
		Yes No						
Nan	ne: Ja	inet Aller)					
Add	ress:	3745. N	lilan Rd. Mila	nks 6711	78-			
Tele	ephone:	620-4	135-6773					
Dat	4_0	9-1/						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JANET ALLEN 374 S MILAN RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



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Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the MILAN Post Office for each of the following:							
	Pos	etal Services	Daily	Weekly	Monthly		7
	a.	Buying Stamps				A	
	b.	Mailing Letters					
	c.	Mailing Parcels					
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	☐ NO			
	b.	Resetting/using postage meter	YES	□ №			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	□ №			
	b.	Using for school bus stop	YES	☐ NO			
	C,	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO			
		If yes, please explain:					
	d.	Using public bulletin board	YES	□ №			
	e.	Other	YES	□ №			
		If yes, please explain:	-				
2	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal r	needs?	
2.	DO	you pass another 1 ost office daring business route frame darioning to at month.	YES	□ NO			
		If yes, please explain:	19-				

DOCKET	NO.
TEM NO)
PAGE	

1373064-67105

3 If	vou pre	viously/currently rece viously received Pos ute delivery or PO Bo	t Office box s	ervice or general de	livery service, co	our delivery service omplete this section.	proceed to question 4. How do you think
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
	-						
4.	For wh	nich of the following o	do you leave	your community? (C	heck all that app	oly.) Where do you g	o to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employment					
		Social needs					
5.	Do yo	u currently use local		the community?			
	If yes,	would you continue	to use them i	f the Post Office is d	iscontinued?		
		Yes No)				
Name	:	Larry	+ Man	ey Wask	ins		
Addre	ss:	350	S. Dixo	n Rd Mil	an KS	67105-8031	
Telep	hone:	(620)	435-1				
Date:	4-1	9-11					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



We live on the edge of the Midan Rt - We live 5. uf argonia + use the argonia P.O.

The only time I use milan- is to call them when we are going on vac. — to hold our mail.

I luy stamps from

When I mail a Okg I usually go To the Organia P.O.

I have put Sm pkg. in my meil BOX, but not very aften.

Orilan -our route to the city is gring through Argonia. Argonia is important to us.



LARRY AND NANCY HASKINS 350 S DIXON RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



2.

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Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

		Daily	12-24 AVAV		WWW.FD-STEED
Pos	tal Services	Weekly	Monthly	Never	
a.	Buying Stamps		1_1	X	
b.	Mailing Letters			X	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				\bowtie
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 💢		
b.	Resetting/using postage meter	YES	NO 🔀		
Noi	postal Services		00 We U		
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	Ď NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				· · · · · · · ·
d.	Using public bulletin board	YES	X NO		
e.	Other	YES	□ №		
	If yes, please explain:				
_	you pass another Post Office during business hours while traveling to or from w	vork or shop	ping, or for	personal r	needs?
D0	you pass another Post Office during business flours while traveling to or from v	YES YES	NO	Paragraph.	
	War and the second seco	/—		-/	1
	Mail bills in argonia of	lor &	Suci	isty	Kease

3.	If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?
	Better Just as Good No Opinion Worse If yes, please explain: Worse Worse Worse Worse
4.	Shopping Wellington of Argonia Personal needs Wellington of Congrued Springs Banking Conway Springs
5.	Employment Social needs November 1990 No
<u>Na</u>	Roses 1 RAM
Tel	ephone: 620-435 de469 - 620-440-8122
Da	e: # H-H-//

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ROGER L RAY **BOX 84** MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



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Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters					
	C.	Mailing Parcels					
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	□ №			
	b.	Resetting/using postage meter	YES	□ №			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	□ №			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №			
		If yes, please explain:		100	1.1.1	heal or	Λ
17		School cut backs force us to have a	CEVILL	11 PIC	K UV	10 Callo	V \ .
	d.	Using public bulletin board	YES	☐ NO	it will	ould be	01
	e.	Other	YES	☐ NO	C 1110) oblio	11
		If yes, please explain:					
•	р.	you pass another Post Office during business hours while traveling to or from v	vork or shopt	oing, or for	personal n	eeds?	
2.	Do	you pass another Post Office during business hours write traveling to or norm,	YES	MO			
		If you placed explain:	1		. 4	1	
	4	If yes, please explain:	MOSS.	HYGIN	a bl	004	t i
		away from my house. Takes	more	of 1	LIM S	305=	#
		0	1 1/2	1			1
ON	+	is own mail input out pu	4 NO	MINI	. (0	Marl	g

mby not	fewer days a week instead of closing?
what w	That what if I wanted to buy mine?
3 If you pr	eviously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. eviously received Post Office box service or general delivery service, complete this section. How do you think oute delivery or PO Box service will compare to your previous service?
	Better Just as Good No Opinion Worse
If yes	s, please explain: Won't be a convience any more. I woult be not
leaf	use Dackage to mail court sit it out if it is raining. The
4. For y	which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
servi	Shopping Wollington
	Personal needs \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	Banking Construction
	Employment
	Social needs
-	Joe Tilling O. T. Gloria
5. Do y	ou currently use local businesses in the community?
If ve	Yes No s would you continue to use them if the Post Office is discontinued?
If ye	Yes No s, would you continue to use them if the Post Office is discontinued? Yes No
If ye	s, would you continue to use them if the Post Office is discontinued?
If ye Name:	s, would you continue to use them if the Post Office is discontinued? Yes No
	s, would you continue to use them if the Post Office is discontinued? Yes No
Name: Address:	s, would you continue to use them if the Post Office is discontinued? Yes No
Name:	s, would you continue to use them if the Post Office is discontinued? Yes No
Name: Address: Telephone: Date:	S, would you continue to use them if the Post Office is discontinued? P.O. Box 102 Tourship James
Name: Address: Telephone: Date: Please add complete th	s, would you continue to use them if the Post Office is discontinued? Yes No
Name: Address: Telephone: Date: Please add complete th	s, would you continue to use them if the Post Office is discontinued? Yes No
Name: Address: Telephone: Date: Please add complete th	yes No
Name: Address: Telephone: Date: Please add complete the state of t	S, would you continue to use them if the Post Office is discontinued? Yes No Room Room Room Room Room Room Room Ro



PO BOX 62 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels		1		
	d.	Pick up Post Office box mail	1			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		<u></u> ,
	e.	Other	YES	□ №		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal n	eeds?
2.	טט	you pass another rost office during susmission floats mile durising to a name.	YES	☐ NO		
		If yes, please explain:				

3. 1	f you previou	usly received Post	ived carrier delivery Office box service ox x service will compa	or general delivery s	ervice, con	ur delivery service — properties of the major of the section. He	proceed to question 4. bw do you think
		Better	Just as	Good		No Opinion	Worse
	If yes, ple	ase explain:					
4.	For which services?		o you leave your co	mmunity? (Check al	I that apply	v.) Where do you go to	o obtain these
		Shopping	Weller	elton			
		Personal needs	11	0			
		Banking	11				
		Employment	arcroni	_			
		Social needs	Nova	3e			
5.	Do you cu	irrently use local h	ousinesses in the co	mmunity?			
N.T. #0		Yes No					
	If yes, wor	uld you continue to	use them if the Po	st Office is discontin	ued?		
		Yes No					
Name	ı:	amn	y Pont	Tous			
Addre	ss:	Po. 1	Box 37	γ)ila	n.Ks.	
Telep	hone:	620.	- 43S-	6844		1	
Date:		4-9-	2011				
		,	0				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

writer great



TAMMY PONTIOUS PO BOX 37 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		V		
	b.	Mailing Letters	Y			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	I			
	e.	Pick up general delivery mail		1		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ĥ.	Sending Express Mail				1
	i.	Buying stamp-collecting material				4
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ №		
	b.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	personal ne	eeds?
			YES	☐ NO		
		If yes, please explain:				

3.	bu previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4 bu previously received Post Office box service or general delivery service, complete this section. How do you think ier route delivery or PO Box service will compare to your previous service?	
	Better Just as Good No Opinion Worse	
	f yes, please explain:	
		_
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	I Shopping Wellington, Kans argonia Ks	
	Personal needs	
	I Banking argonia Ks	
	Employment	_
	Social needs Wellington, Ko	_
5.	Do you currently use local businesses in the community?	
	Yes No	
	f yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nan	corine Shaffer	
Add	204 N Adams, Milan Ks 67105	
Tele	ne: 620 - 435 - 6624	
Date	4-11-2011	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CORINE SHAFFER 204 N ADAMS MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Docket: 1373064 - 67105

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Postal Service Customer Questionnaire

					000 5490a0	999
	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	X			
	b.	Mailing Letters		M		
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				X
	f.	Buying money orders				X
**	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ø			
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	□ №		
	b.	Resetting/using postage meter	YES	□ №		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
			11.00 m	Description		_
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
^2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
ų .	20		X YES	☐ NO		
		If yes, please explain:				
		Acceptation and the Control of the Miles of the Control of the Con				

3.	If you previous	ously received Pos	st Office box	delivery, there will be service or general de ill compare to your pro	livery service, co	our delivery service emplete this section	— proceed to question 4. How do you think
	[Better		Just as Good		No Opinion	Worse
	If yes, p	lease explain:					
4.	For which		do you leave	your community? (C	heck all that app	ly.) Where do you	go to obtain these
	臣	Shopping					
	×	Personal needs					
	#	Banking					
		Employment					
	Þ	Social needs				11	
5.	ļ	Yes No		in the community?	iscontinued?		
	7	Yes No)				
Nam	ne: 🗸	Tames	4+	Joan	Wis-	e	
Add	ress: 22	2 E,/	Man	Ker,	Milan	1, KS 6	7105
Tele	phone:	-670-	435-	6347			- Har-Hilland
Date	e: 4 -	11-11					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JAMES & JOAN WISE 222 E MARKET MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



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Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			130	
	b.	Mailing Letters	$\overline{\mathbb{M}}$			
	c.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail	K			
	e.	Pick up general delivery mail				X
	f.	Buying money orders				A
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			13/2	
	h.	Sending Express Mail			$\overline{\mathbb{X}}$	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ мо		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	XES	□ №		
	b.	Using for school bus stop	YES	₩ мо		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
		If yes, please explain:				
			res:	-		
	d.	Using public bulletin board	YES	_] ио		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for I	personal ne	eeds?
-	50	122 6222	YES	NO 🔀		
		If yes, please explain:				
		() as beare antimen				

3 1	vou prev	viously received F	ost Office bo	er delivery, there will x service or general will compare to your	delivery service, o	complete this section	e — proceed n. How do yo	to question 4. u think
		Better		Just as Good		No Opinion	X	Worse
	If yes,	please explain:	Unless	you proude	Locker V	Course po	ital Bo	d in
	*	Ch U	ery Jon	gerous to	have me	consus i	there -	010
4.	For wh		U	ove your community?				these
	I.	Shopping		wichitia				
	冱	Personal need	s	23CB				
	X	Banking		Wellington				
		Employment		Ö				,
		Social needs			Na.			
5.		Yes Would you continu	No	s in the community?	s discontinued?			
Name	e:	DARIE	ne 1	_A1301)		0 -	× 1	
Addre	ess:	124	No	Madiso	\sim	PO Bux	HY	
Telep	hone:	620	- 43	5-642	3			
Date:		4/6/11	/					
comp	lete this	questionnaire.		eparate piece of pape				
	→	I am a le	ildow	and have pony man setting a om my	2 hoth o	hips repl.	ered a	nd am
)	rot.	able to	pick - 4	ony mai	l energy &	lay and	do not	cine
-	toha	ne my	mail	setting a	n an u	nlocked	box a	A a
4	lor	tion an	Jay fr	on my.	front de	on for	army f	Quel (
	9 t	I do!	not d	esire to	Change	my alli	ess t	o another



DARLENE LARSON PO BOX 144 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

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Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



2.

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Postal Service Customer Questionnaire

Postal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				V
C.	Mailing Parcels				V
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail			口	V
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				W
i.	Buying stamp-collecting material				V
Other Postal Services					
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	₩ NO		
Nonpostal Services					
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	(
d,	Using public bulletin board	YES	MNO		-
e.	Other	YES	NO		
	If yes, please explain:				
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for person					
Do	you pass another Post Office during business hours while travelling to or from wi	YES	NO	personal in	ccusi
	Wellington Post Office	Well	mato	2 , K	5

3.	If you prev	viousl	y/currently received o y received Post Offic livery or PO Box sen	e box s	ervice or general	delivery service	ce, cor	ur delivery service — mplete this section. H	proceed to ow do you	o question 4. think
	,	K	Better		Just as Good			No Opinion		Worse
	If yes,	pleas	e explain:							
	1							, <u> </u>		
4.	For wh		f the following do you	leave y	your community?	(Check all tha	t apply	y.) Where do you go t	o obtain th	nese
	\checkmark	Sh	opping							
	Z	Pe	rsonal needs							
	$ \sqrt{} $	Ва	nking							
	V	Em	nployment							
	V	So	cial needs							
5.		П	ently use local busine Yes \(\sum \) No \(\shrt{\chi} \) If you continue to use Yes \(\sum \) No	lo b	451718556			e commi	17,141	(
Nar	me:									
Add	dress:		Crossia.			olava:				
Tel	ephone:									
Dat	e:									
	ase add an			a sepa	rate piece of pape	er and attach i	t to thi	is form. Thank you for	taking the	e time to
	Reco Clos I a q	355 517	ng our	Pos t	every + Offic Post Off	one te cou	nee 1d she	help.	p, =10se	₫.
	ne an	7)	hing I put ou	we	mailbox	ed to	Kore	new. it would	' Les 15	ork hoct



MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		K		
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				1/2
i.	Buying stamp-collecting material				74
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO M		
b.	Resetting/using postage meter	YES	№ мо		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	NO X		
b.	Using for school bus stop	YES	≥ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO A		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO K		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
an erroral		YES	MO NO		
	If yes, please explain:		- 14-24 15	400-0-0	

3. If	you pre	viously received Post	ived carrier delivery, there will be no Office box service or general delivent x service will compare to your previ	ery service, co	our delivery service omplete this section.	proceed to question 4. How do you think				
		Better	Just as Good		No Opinion	Worse				
	If yes,	please explain:								
	-					1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				
4.	For wh		o you leave your community? (Che	ck all that app	ly.) Where do you g	o to obtain these				
	12	Shopping								
	Y	Personal needs								
	X	Banking								
		Employment				10				
		Social needs		54						
5.	Dovo	u currently use legal t	pusinesses in the community?							
5.	Do you	Yes No	dismesses in the community?							
	If yes,	If yes, would you continue to use them if the Post Office is discontinued?								
		Yes No								
Name	. () arred A	da			18 18 18 18 18 18 18 18 18 18 18 18 18 1				
Addre	ss:									
Telepl	hone:									
Data:					×					
Date:										



JARROD ANDRA

MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\mathbb{Z}		
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	400	X		
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\nearrow	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				S.
Oth	er Postal Services				
a.	Entering permit mailings	YES	🔯 ио		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: I am IN A wheelahrir Everyon	DE NE	LOS ME	2	
d.	Using public bulletin board	YES	□ NO	30	
e.	Other	YES	NO 💢		
nerovini	Lost Pet - Death of a Neighbor		10		
Doy	rou pass another Post Office during business hours while traveling to or from wo	- Gilla	oing, or for po	ersonal ne	eds?
	If yes please explain:			TI-12-12-12-12-12-12-12-12-12-12-12-12-12-	

3.	If you pre	viously received Pos	eived carrier delivery at Office box service ox service will compa	or general deliver	y service, co			
		Better	Just as	Good		No Opinion	X	Worse
	If yes,	please explain:						
	-							
4.	For wh		do you leave your co	mmunity? (Checl	all that app	ly.) Where do you g	o to obtain tl	hese
	X	Shopping						
	N N N N	Personal needs						
	女	Banking						
		Employment						
		Social needs			8			
5.	Do you	u currently use local	businesses in the co	mmunity?				
		Yes X No		20				
	If yes,	would you continue	to use them if the Po	st Office is disco	ntinued?			
		Yes No						
Nan	ne: B	Boyd L.	JONES	\$ 1	VORA	IA J. J	ONE	3
Add	ress: 2	07 N.1	Adams	MILAN	y K	7	1105	
Tele	phone:	620-43	5-695	ð				
Date	э: Ц	-6-11		· · · · · · · · · · · · · · · · · · ·				



BOYD AND NORMA JONES 207 N ADAMS MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court

Machael H. Mannington



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters				W
c.	Mailing Parcels				W
d.	Pick up Post Office box mail				W
e.	Pick up general delivery mail				
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				4
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	W NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	1707	-		
Г-	Deat Office delication in the Control of the Contro				
DO	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
	·	1E3	I_ INO		
	If yes, please explain:				

3.	If you pre	viously received I	ost Office box	delivery, there will t service or general o Il compare to your p	lelivery service.	complete this	/ service — procees section. How do	ed to ques you think	stion 4.
		Better		Just as Good	Ţ	No Opinio	on [Wors	е
	If yes,	please explain:							
4.	For wh	nich of the followings?	ng do you leave	your community? (Check all that a	pply.) Where	do you go to obtai	n these	
	V	Shopping							
	W	Personal need	İs						
	W	Banking							
		Employment							
		Social needs			3				
5.	Do you	currently use loc		n the community?					
	If yes,	would you continu	ue to use them i	f the Post Office is	discontinued?				
		V Yes	No						
Nam	ne:	Phylli	s Me	Claffin					
Addı	ress: /	1091	v ma	in	N	lilan	Ks 67,	105	<u> </u>
Tele	phone:	620	1-40	35-65	02				
Date	:								



PHYLLIS MCCLAFFIN 109 W MAIN MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters	<u>\\ \\ \</u>			
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				\bowtie
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	ОИ 🔀		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	T YES	™ NO		
	Person	(4 <u></u>	-		
e.	Other	YES	⊠ NO		
	If yes, please explain:	***			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:				

3.	If you p	previously/currently re- previously received Po route delivery or PO E	st Office box	service or genera	I delivery service co	our delivery service omplete this section	e — proceed to question 4. n. How do you think
		Better		Just as Good		No Opinion	Worse
	If ye	es, please explain:					
	-						
4.	For serv	which of the following ices?	do you leave	your community?	(Check all that app	ly.) Where do you	go to obtain these
		Shopping	Well	"wy toN			
		Personal needs	wel	lington			- 10
		Banking	Well,				
		Employment	Well	Ington			
		Social needs	Well	ingster			
5.	Do y	ou currently use local	businesses	n the community?	•		
	3252	Yes No					
	If yes	s, would you continue		if the Post Office i	s discontinued?		
		res No					
Name	э:	MARVIN	'_ X	Line			
Addre	ess:	880 W	1011	4 Ave	4		
Telep	hone:	620-9	35-	6452	a ==		
Date:		4-6-1					
		/					



MARVIN KLINE 880 W 10TH AVE MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters	X			
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	A			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				M
Oth	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	Ж ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	M NO		
	If yes, please explain:		7		
Do		ork, or shoon	oing, or for n	ersonal ne	eds?
		YES	□ NO	andradian Ida	a 45.50°
	If yes, please explain:	JA 153	NO		
	Shopping in Wellington once a u	eek.			
	// /				

3.	If you previously re	eceived Post Office	arrier delivery, there will b box service or general do ce will compare to your p	elivery service o	your delivery service — promplete this section. How	oceed to question 4. do you think
	□ Ве	etter	Just as Good		No Opinion	Worse
	If yes, please e	explain:				8 333 9
4.	For which of the services?	e following do you l	eave your community? (C	Check all that app	oly.) Where do you go to o	obtain these
	Shopp	ping Well	ington and	Wiehi	ta	100
	Perso	nal needs	er O	"		
	Bankii	ng Well	lington			
	Emplo	yment R	tired			
Social needs Church - argonia - also Library						
5.	Do you currently	y use local busines	ses in the community?		0)	7
	☐ Ye	s 🔯 No				
	If yes, would yo	u continue to use the	nem if the Post Office is d	iscontinued?		
	☐ Ye	s No				
Name	E Led	ta R.	Bruce			
Addre	ess: (12	4 W.	20th n.	Milar	v. Ks. 671	105
Telep	hone: 62	0-435	-4410			
Date:	4-9	-//				



LEETA R BRUCE 1124 W 20TH N MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			A	
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail			M.	
e.	Pick up general delivery mail			X	
f.	Buying money orders		口	M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material			A	
Oth	ner Postal Services		7	1	
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:	_			
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	ON		
	If yes, please explain:	·	W2		

3.	If you previously/currently received carrier delivery, there will be no change to your 3. If you previously received Post Office box service or general delivery service, comp carrier route delivery or PO Box service will compare to your previous service?	delivery service — proceed to plete this section. How do you	question 4. think
	Better Just as Good N	o Opinion	Worse
	If yes, please explain:		
4.	4. For which of the following do you leave your community? (Check all that apply.) services?	Where do you go to obtain the	ese
	Shopping Wichita, Wellington		
	Personal needs \(\)		
	Banking Conway Source		
	Employment Conusay Spranon		
	Social needs		
5.	 Do you currently use local businesses in the community? 		
	Yes No		
	If yes, would you continue to use them if the Post Office is discontinued?		
	Yes No		
Nai	Name: Kristing + Robert Johnson		
Add	Address: 190 N-Springhiles Rd	Milan Ks	67105
Tel	Telephone: (20-43 56493 Himm) BI	6-293-6114 ce	00)
Dat	Date: 4-4-2011		
	<i>y</i>		



KRISTINA & ROBERT JOHNSON 190 N SPRINGDALE RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court



Docket: 1373064 - 67105

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Postal Service Customer Questionnaire

	Postal Services		Daily	Weekly	Monthly	Never
	a.	Buying Stamps				\searrow
	b.	Mailing Letters				Z
	c.	Mailing Parcels				Z
	d.	Pick up Post Office box mail				Z
	e.	Pick up general delivery mail				Z
	f.	Buying money orders				Z
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z
	h.	Sending Express Mail				N
	i.	Buying stamp-collecting material				\overline{Z}
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	⊠ ио		
	b.	Resetting/using postage meter	YES	🛮 ио		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Ŋ NO		
	b.	Using for school bus stop	YES	🛮 ио		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	∑ ио		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ ио	-	
	e.	Other	YES	Z NO		
		If yes, please explain:	<u> </u>			
2.	Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
			YES	☐ NO		
		lf yes, please explain: Convay Springs post office				
		R (N)				

3.	If you pre	eviously received Post Of	d carrier delivery, there will be no fice box service or general deliver ervice will compare to your previou	y service, comple	elivery service — ete this section. F	- proceed to question 4. low do you think	
		Better	Just as Good	No 0	Opinion	Worse	
	If yes	, please explain:					ŧ
	-						£
4.	For w		ou leave your community? (Check	all that apply.) V	Vhere do you go	to obtain these	
	\Box	Shopping	Milan	Has	Noth	ing	
	Y Y Y	Personal needs	70.	((7	_
	卢	Banking		\ 1			
	M	Employment		\ 1			
	Þ	Social needs		11			
5.	Do vo	ou currently use local bus	inesses in the community?				
J.	Бо ус	Yes No	messes in the community :				
	If yes,	55-11-56 VIII-32	se them if the Post Office is discor	ntinued?			
		Yes No					
Nar	ne:	an Deave	°R				
Ado	fress: 3	520 Arms	tro (12 sorry) 1199	1 12. 20 TO	Ave N	. Milanks	6710S
Tele	ephone:	620-43	5-6105				
Dat	e: Ap	11 3,1					-



DAN WEAVER 1199 W 20TH AVE N MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels	X			
d.	Pick up Post Office box mail			×	
e.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	Г∦ ио		
b.	Resetting/using postage meter	YES	¥ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	М М		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	У ио		
	if yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	☐ YES	□ NO	٨	, .
	If yes, please explain:	City		tie	9 5
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop			eeds?
		☐ YES	М Т		
	If yes, please explain:				

3.	If you pre	viously/currently red viously received Po ite delivery or PO E	st Office box serv	ice or general de	elivery service	e, comple	elivery service te this section	— proceed to . How do you	to question 4. u think
		Better	Jus	st as Good		☐ No 0	Opinion		Worse
	If yes,	please explain:							
4.	For wh	ich of the following	do you leave you	r community? (C	heck all tha	apply.) W	/here do you g	o to obtain th	hese
	M	Shopping							
	区	Personal needs							
	X	Banking							
	8	Employment							-
	X	Social needs			(A)				
5.		currently use local Yes W No) i			5	is ou	tro.	St. M.
	,	Yes No				DE	VI.		1
Nam	ne: Ro) xy 'e (hris	Galla	ardi)	al	NOC	7
Addı	ress:	305	n Ad	am S	M(')	an	KSb	7103	5
Tele	phone:	620	435	6131					
Date	1	4/8/1	(1 (1000)		



ROXY AND CHRIS GALLARDO 305 N ADAMS MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels				\boxtimes
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	X			
f.	Buying money orders			П	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material		П	П	\boxtimes
Oth	er Postal Services	1—	1	1	
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	irk or shopp	ing or for n	areonal aca	de2
,		(Company)	110 110	ersonal nee	us?
	If yes, please explain:	YES	⊠ NO		
	559 766 (2000) (1000) (1000) (1000) (1000)	· · · · · · · · · · · · · · · · · · ·			

3.	If you pre	viously received Post Offi	carrier delivery, there will be note box service or general deliversice will compare to your prev	o change to your delivery service - ery service, complete this section. ious service?	proceed to question 4. How do you think
		Better	Just as Good	No Opinion	₩ Worse
	If yes,	please explain: Won table to bu	y stamps.	ive to other post	Arcs +
4.	For wh	nich of the following do you	u leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	图	Shopping Welling	ten + Wichita	+ conway spring	ŕ
		Personal needs		, , ,	
	A	Banking Wichi	ta		
	X	Employment Wind	hita	a .	
		Social needs		н	
5.		currently use local busine	esses in the community?		
			them if the Post Office is disc	ontinued?	
		Yes No			
Nam	e: 114,	dy Christ	iansen	The state of the s	
Addr	ess: 2 / °	95 Adams	P.O. BOX 3	1 Milan, No.	67105
Telep	ohone: 6	20 435	-6865	2 .00	
Date:	4-8	8-2011			



WENDY CHRISTIANSEN PO BOX 34 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\bowtie		
b.	Mailing Letters		X		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				X
f.	Buying money orders		П	П	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material		П	П	X
Oth	ner Postal Services	100 miles		4	M
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: She IVS W/Me				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	X NO		
	If yes, please explain:				
Doy	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for pe	ersonal nee	ds?
		YES			
	If yes, please explain:		74		

3.	If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?
	Better Just as Good No Opinion Worse If yes, please explain: Cause have a hard time making it to August a work.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Wellington
	Personal needs Banking Wichita Employment Wichita
5.	Social needs Do you currently use local businesses in the community?
	Yes No POST OFFICE If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nan	ne: Dennis & Crystal Baker / Lauretta Frame
Add	ress: 30 Le E Main P.O. Box 96 Milan KS
Tele	phone: U20-435-6946
Date	± 4-5-11



DENNIS AND CRYSTAL BAKER PO BOX 96 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

stal Services	Daily	Weekly	Monthly Never		
Buying Stamps				\times	
Mailing Letters				\times	
Mailing Parcels				\boxtimes	1
Pick up Post Office box mail				\boxtimes	
Pick up general delivery mail				\boxtimes	
Buying money orders				\boxtimes	
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes	
Sending Express Mail				Q	
Buying stamp-collecting material				\boxtimes	
er Postal Services					
Entering permit mailings	YES	⊠ NO			
Resetting/using postage meter	YES	⊠ NO			
npostal Services					
Picking up government forms (such as tax forms)	☐ YES	⊠ №			
Using for school bus stop	YES	⊠ NO			
Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO			
If yes, please explain:					
Using public bulletin board	YES	⊠ №			
Other	YES	⊠ №			
If yes, please explain:	<u>"</u>		_		
you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?	
	X YES	NO NO			
If yes, please explain:	- Comment	arresease.			
	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Fou pass another Post Office during business hours while traveling to or from work, or shopp yes.	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter yes \(\) No Resetting/using postage meter prostal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other yes \(\) No If yes, please explain: YES \(\) No If yes, please explain:	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Prostal Services Entering permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Tyes, please explain: Fou pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne YES NO	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Buying stamp-collecting material Buying stamp-collecting material Picking permit mailings Resetting/using postage meter Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other Tyes No If yes, please explain: Purpost Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

3.	If you prev	viously/currently rec viously received Pos ute delivery or PO B	st Office box s	ervice or general de	elivery service, co	our delivery service mplete this section	e — proceed t n. How do you	to question 4. u think
		Better	\boxtimes	Just as Good		No Opinion		Worse
	If yes,	please explain:						
4.	For wh	nich of the following	do you leave	your community? (C	check all that app	ly.) Where do you	go to obtain tl	hese
		Shopping						
	\boxtimes	Personal needs						
	\boxtimes	Banking						
	\boxtimes	Employment						***
	\boxtimes	Social needs			8			
5.	21	u currently use local Yes X No would you continue Yes No	None to use them it	exist.	liscontinued?			
Name	e: J(DE and	Claire	Thomp	son			
Addre	ess:	972 WE	st 40.	th St 5	5 M	Jilan, K	5 6711	05-8008
Telep	ohone:	620 43	5-68	8		1		
Date:	4-	8-11						
				110				

We have felt for several years that keeping the small post offices open is a waste of taxpayer dollars. Having experienced living in a town with a post office and living in the country where we receive our mail by carrier, there is minimal inconvenience if any.

When you consider the amount of money saved on the rent of the building and salary of a Postmaster, compared to the number of people being serviced; it is obvious that the financially responsible thing is to close the Milan Post Office.

Many of the people being serviced, work outside the community or else travel to buy groceries, gas, and everything else they need. It is more of an emotional response than anything else if people oppose this idea.



JOE AND CLAIRE THOMPSON 972 WEST 40TH ST S MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				Z
C.	Mailing Parcels				Z
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				1
f.	Buying money orders				11
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				
i.	Buying stamp-collecting material				1
Ot	her Postal Services				
a.	Entering permit mailings	☐ YES	☑ NO		
b.	Resetting/using postage meter	YES	✓ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	✓ NO		
b.	Using for school bus stop	YES	 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	/ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal nee	eds?
		7 YES	□ NO		
	If yes, please explain:		tofoc	ir way	to
		go the	ough M	ulan	WO.
		haven	0 6451	SARSS	Todo
		there	•		
		* - 5			

٥. ١	i you pie	viously received Post Offic	carrier delivery, there will be n e box service or general delive vice will compare to your previ	o change to your delivery service ery service, complete this section ous service?	— proceed to question 4. How do you think			
		Better	Just as Good	No Opinion	☐ Worse			
	If yes,	please explain:						
	(r							
4.	For wh	ich of the following do you	leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these			
	\square	Shopping						
	1	Personal needs		0.000				
	1	Banking						
		Employment						
		Social needs						
5.								
Name:	L	Losgia W	acker					
Addres	ss: (4	44 W 32	St. S. mi	lon, Ks. 67108	2			
Teleph	one: /	-620-435-6	467	*				
Date:	4	-7 -011						



GEORGIA WACKER 1448 W 32ND ST S MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

Pos	stal Services	1	Daily	Weekly	Monthly	Never
a.	Buying Stamps	/	(Zi			
b.	Mailing Letters		#			
c.	Mailing Parcels		\Box			
d.	Pick up Post Office box mail		17			
e.	Pick up general delivery mail					T/
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	d	A			
h.	Sending Express Mail					
i.	Buying stamp-collecting material					
Oth	er Postal Services			\		
a.	Entering permit mailings		YES	ио 🏗		
b.	Resetting/using postage meter	[YES	ОИ		
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	[YES	☐ NO		
b.	Using for school bus stop	\	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	1	YES	☐ NO		
01	If yes, please explain of his to out the	1/4	NUN	din	Res	0 12.1
d.	Using public bulletin board LUR ON Thou	- \	YES	□ vg/	W	Dar
e.	Other	Ī.	YES	☐ NO		1
	If yes, please explain:	_				
Doy	/ou pass another Post Office during business hours while traveling to or from	work,	or shopp	oing, or for p	ersonal ne	eds?
		Γ	YES	□ №		
	If yes, please explain:	-				

3.	If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: My hox Sauline was a color
	LATTER
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping W shipping to
_	Personal needs
	Banking Manhalla
	Employment CO
	Social needs
5.	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nan	are mithol ::
Add	ress: P.O BOX 1/4 Milan
Tele	ephone:
Date	a:

It would cause handship sinopreth at evere at your wan silver not of egrands at ame to charge spread around Charles Librard atostras ward. stratures languaret Social Security Madicane Income takes a bet nere sund elle got you all esilyo teop wasy struct most excom Bost money & have spent tenouling svery thring has peen safe & secure, De sind & while all thing through so was as a cooper

besited tast nowing asker from milan in 2008 was water a post master she was officer in charge, we mad som a Wille eve la ave alot of retired A forfad en come resident who dappend on our Local post office elle tipe repues elle couldn't haus Rows Shorten Silver 8-12 open only foot office w It is count to cast morne retromtzog & enwant tan hezog need thurst will believe enc



MORTIMERS PO BOX 114 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		X		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				K
Oth	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	ĭ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)		☐ NO		
b.	Using for school bus stop	YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	M NO		
	If yes, please explain:	1 1_23	INO		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		X YES	☐ NO		
	If yes, please explain: GB NEAT 8.0. IN Welling ton Shopping				
	~ // ~				

3.	If you prev	viously received Pos	eived carrier delivery, there will be no t Office box service or general delive ox service will compare to your previ	ery service, complete this section.	 proceed to question 4. How do you think
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	-				
4.	For wh		lo you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	X	Shopping Well	Vinator or CONWA	y Springs	
	X	Personal needs	well noton		
	X	Banking			
		Employment	Retired & disphi	d	
	X	Social needs	· · · · · · · · · · · · · · · · · · ·	N. Control of the Con	
Nam	23 (2)	☐ Yes ☒ No	o use them if the Post Office is disc		<i>₩</i>
Addr	ess:	106 N Ade	ems MilAN K.	5 67105	
Tele	phone:	620 43	6964		
Date	9	uril 5,20	//	- Continu	
	olete this o	questionnaire.	its on a separate piece of paper and		
	Z	have us	sed mail delivery	For A Number	of years
			ould not mak	me much Lig	fleer ce
				Tha	K far
				Silly	K Hay



BILLY M HOWELL 106 N ADAMS MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court

Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M	
	b.	Mailing Letters		M		
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail				\boxtimes
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	ì.	Buying stamp-collecting material				×
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	№ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Д №		
	b.	Using for school bus stop	YES	⊠ ио		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	Пио		
	e.	Other	☐ YES	Пио		
		If yes, please explain:	11 	M ad 108		
2.	Do y	/ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal nee	eds?
			YES	⊠ NO		
		If yes, please explain:		JAI NO		

3.	If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?						
		Better		Just as Good		No Opinion	Worse
	If yes, plea	ase explain:					
4.	For which services?	of the followi	ng do you leave	your community? ((Check all that app	ly.) Where do you g	o to obtain these
	⊠ s	Shopping	Wellin	ton La			
	⊠ P	ersonal need	ds argon	ia Well	lengton		
	⊠ в	Banking	Organ		9		
	E	mployment	settred	5			
	⊠ s	ocial needs	angon	ia 4 We	elington		
5.	Do you cur	rently use lo	cal husinesses ir	the community?	0		
		Yes 🗍		have no	me/		
	If yes, would		0.0	f the Post Office is o			
		Yes 🗌	No				
Name	e: ()(),()	ura J	acey				
Addre	ess: 201	S. ada	ams, B.	of 55, m	ilan, K	D.67105	
Telep	hone: 620	0-435	7-6755				
Date:	apri	J 6,	2011				-



ALVERA LACEY PO BOX 55 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters				N
C.	Mailing Parcels				AP?
d.	Pick up Post Office box mail				Ŕ
e.	Pick up general delivery mail				M-
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z
h.	Sending Express Mail				Z
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	ĭ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	⊠ NO		
b.	Using for school bus stop	YES	NO 🔁		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	D-NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	☐ YES	√ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shope	oing or for i	nersonal ne	eds?
DQ		YES	NO)()	4 7
	If yes, please explain:	weering	non L	econ	

3 If	vou previ	ously received Post Off	I carrier delivery, there will ice box service or general rvice will compare to your	delivery service, co	our delivery service — mplete this section. H	proceed to question 4. low do you think
		Better	Just as Good		No Opinion	Worse
	If yes, p	lease explain:				
			21 - 1 - 21 - 2 11 - 1 - 1 - 1 - 1 - 1 -			
4.	For whices		ou leave your community?	(Check all that app	ly.) Where do you go	to obtain these
	K	Shopping				
	[N	Personal needs				
	X	Banking				
	\boxtimes	Employment				
	\geq	Social needs				
5.	Do you	currently use local busi	nesses in the community?			
	Į	Yes No				
	If yes, v	_	se them if the Post Office i	s discontinued?		
Name	. N	Yes No	Jacobs	Pan	laul	13
Addre	- 1	09 W. Ma	in St. M	ilan, K	1 67105-	8204
Telep	ohone: /	20 - 435-	-6935	•		
Date	4	-4-11				



PAUL JACOBS 409 W MAIN ST MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

						50
	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		$ \underline{M} $		
	b.	Mailing Letters	$\overline{\mathbf{A}}$			
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				V
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			口	
	h.	Sending Express Mail				Ø,
	i.	Buying stamp-collecting material				$ \sqrt{} $
	Oth	er Postal Services		2		
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	✓ NO		
	Nor	npostal Services		Ž.		
	a.	Picking up government forms (such as tax forms)	YES	₩ NO		
	b.	Using for school bus stop	YES	□ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain:				
			/	_		
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	V NO		
		If yes, please explain:	-			
2	Da	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal r	eeds?
2.	Do	you pass another Post Office during business heare with a serious a	YES	☑ NO		
		If yes, please explain:				
						-11

3	If you prev	viously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. viously received Post Office box service or general delivery service, complete this section. How do you think ute delivery or PO Box service will compare to your previous service?
		Better Just as Good No Opinion Worse
	If yes,	please explain: would force us to dribe 14 miles daily to pick up
		+ mail
4.	For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
	V	shopping there as no shopping in Milah
		Personal needs Not available in Milan
		Banking Notavalable with 20 miles
		Employment
		Social needs
5.	(would you continue to use them if the Post Office is discontinued?
Nam	ne.	Yes No There are No local hositiesses Richard + Louise Wild
	ress:	240 N. Milau Rd. POBOX 75
Tele	phone:	620-274-3983
Date):	4-4-11



RICHARD & LOUISE WILD PO BOX 75 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			X	
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	X NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	MO 🔀		
	If yes, please explain:				
d.	Using public bulletin board	™ YES	☐ NO		
e.	Other	YES	М МО		
	If yes, please explain:	-			
Do		vork, or shop	oing, or for	personal n	eeds?
		X YES	□ №		
	If yes, please explain:	shop	in	We	llen
		or. B	ank	in,	Mai
		0 0 .0			(

3. If v	vou previou	usly received Post Office	carrier delivery, there will be a e box service or general delivice will compare to your prev	very service, co	our delivery service omplete this section.	proceed to question 4. How do you think
		Better	Just as Good		No Opinion	Worse
	If yes, ple	ease explain:				المنابعة والمنابعة والمناب
4.	For which services?		leave your community? (Ch	eck all that app	ly.) Where do you g	o to obtain these
	X	Shopping W.	ellington			
		Personal needs	d			
	×	Banking Ma	rufield	11		
		Employment				
	×	Social needs	Vichita			
5.	Do you c	urrently use local busine	esses in the community?			
	If yes, wo	ould you continue to use	them if the Post Office is dis	scontinued?		
	_	Yes No				
Name:	J	lary Tr	acy			
Addres	ss:	704 N	Monroe			
Teleph	ione:	620-435	5-6759			
Date:		4-6-11				



GARY TRACY 704 N MONROE MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		D		
c.	Mailing Parcels		A		
d.	Pick up Post Office box mail			X	
e.	Pick up general delivery mail			A	
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail		X		X
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	🔁 ио		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	№ мо		
b.	Using for school bus stop	YES	NO 🔄		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🖳		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	□ №	,	
	If yes, please explain: Public Building Open Daily	This	13 TO	The	01/2
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO 💢		
	If yes, please explain:				

	Better	Just as Good		No Opinion	Worse
	If yes, please explain:				
		N 8 0.727755	SE SEARCH SE	W GODGO NOV	761 676.79 W
4.	For which of the following services?	do you leave your community? (Che	ck all that app	oly.) Where do you g	o to obtain these
	Shopping				
	Personal needs				
	Banking			4,914-1111	
	Employment	——————————————————————————————————————			
	Social needs		8		
	(
	Yes No	to use them if the Post Office is disc			
Name	If yes, would you continue	to use them if the Post Office is disc			
Name	If yes, would you continue	to use them if the Post Office is disc			
Addre	If yes, would you continue	to use them if the Post Office is disc			
Addre Telep	If yes, would you continue Yes No Ed 2 ess: 657 S hone: 620 - 9	to use them if the Post Office is discon			
Addre	If yes, would you continue Yes No Ed 2 ess: 657 S hone: 620 - 9	to use them if the Post Office is disc			
Addre Telep Date:	If yes, would you continue Yes No. Ed. 2 ess: 657 S hone: 620 - 9	to use them if the Post Office is disc	continued?	nis form. Thank you f	for taking the time to
Addre Telep Date: Pleas comp	If yes, would you continue Yes No Ed 2 ess: 657 S hone: 620 - 9 4 - 7 - 11 e add any additional commellete this questionnaire.	to use them if the Post Office is discontant on the Post Office is	ontinued?	2.	-
Addre Telep Date: Pleas comp	If yes, would you continue Yes No Ed 2 ess: 657 S hone: 620 - 9 \$ 4 - 7 - 11 e add any additional commelete this questionnaire.	to use them if the Post Office is discontanted in the Post Office in the Post Office is discontanted in the Post Office in the Post Office is discontanted in the Post Office in the Post Office is discontanted in the Post Office in the Post Office is discontanted in the Post Office in the Post	attach it to th	a Seri	rice f



ED LARSON 657 S MILAN RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels		\boxtimes		
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail			X	
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	М №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ѿ ио		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Пио		
e.	Other	T YES	I NO		
	If yes, please explain:	1-1	1		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	Ш ио		
	If yes, please explain:				

3. If	you prev	riously received Post Of	d carrier delivery, there will be no fice box service or general delive ervice will compare to your previo	change to your delivery service – ry service, complete this section. I us service?	 proceed to question 4. How do you think
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For wh		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	X	Shopping			
	17	Personal needs			
	M	Banking			
	Z.	Employment			
		Social needs		7	
5.	Do you	currently use local bus	inesses in the community?		
	If yes, v	would you continue to u	se them if the Post Office is disco	ntinued?	
		Yes No			
Name	Cas	ey & Caule	e Kaphler		
Addre	ss: A	79 J. Sr	Madale Rd.		- 40
Telepl	none:	120 435-1	male		
Date:	4/	1///	- 1		



CASEY & CAYLEE KOEHLER 259 S SPRINGDALE RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Docket: 1373064 - 67105

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		4		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	abla			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☑ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☑ NO		
	b.	Using for school bus stop	YES	MO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
		If yes, please explain:				
				- 1		
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	☐ YES	☐ NO		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal n	eeds?
2.	טט	you pass another root office during sasmos notes that a same a same a same a	YES	NO		
		If yes, please explain:				

3	If you previously received Post	ved carrier delivery, there will be no Office box service or general delive service will compare to your previo	ry service, complete this section.	 proceed to question 4. How do you think
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	¥			
4.	For which of the following d services?	o you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping W	ellington & Wee	nita	
	Personal needs	/		
	Banking We	have just the 3	ast office here	in Milan
	Employment	Which a		
	Social needs U	Inhita or go	Visted my s	Ends out of State
5.	Do you currently use local b	usinesses in the community?		
	Yes No			
	If yes, would you continue t	o use them if the Post Office is disco	ontinued?	
	Yes No			
Nam	ne: Blenna t	· Jesseph		
Add	ress: Box 82	Malan 1/2	67105	
Tele	ephone: 620 43	5 6426		
Date	: 4-5-2011			
Dies	and any additional common	to on a congrete piece of paper and	attach it to this form. Thank you	for taking the time to

Dear Sir

A use the Milan jost office for all my mailing need. I don't go to any other gost office. I would have to go to aryonia and that is 6 miles west of milan. And the cost of gas I would not like that at all.

I have lived here in Milan for 52 years. I leke my Milan gost office. I don't have to go any where else for my mailing needs

Menna I Jesseph



GLENNA L JESSEPH **BOX 82** MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



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Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				X
b.	Mailing Letters			X	
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail				M
f.	Buying money orders				Ń
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				¥
i.	Buying stamp-collecting material				M
Oth	er Postal Services				/
a.	Entering permit mailings	YES	М М		
b.	Resetting/using postage meter	YES	NO K		
No	npostal Services		153		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopr	oina, or for r	personal ne	eds?
and other		YES	NO NO		
	If yes, please explain:				
	Wellington tost Office When Shappie	ng			

3.	If you prev	liously received Po	st Office box :	delivery, there will be service or general d Il compare to your p	elivery service, co	our delivery service emplete this section.	— proceed to question 4. How do you think
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:			0,000-027		
	-						
4.	For whi	ch of the following	do you leave	your community? (0	Check all that app	ly.) Where do you g	o to obtain these
	17/1	Shopping \	Mellin	ton			
	中	Personal needs	1	J ,,			
		Banking		p			
	M	Employment	**	11			
		Social needs			£		
5.	[currently use local Yes No yould you continue Yes No	to use them i	n the community?	discontinued?		
Name	: 1	eresa 1	Blake				
Addre	ess: 3	51 5	pringd	al Ry	mile	n, KS 6-	1/05
Telep	hone:						
Date:	4-5	5-11	-				



TERESA BLAKE 351 S SPRINGDALE RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



2.

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Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILAN Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Neve		
a.	Buying Stamps			\boxtimes			
b.	Mailing Letters	ΙΏ					
C.	Mailing Parcels			X			
d.	Pick up Post Office box mail						
e.	Pick up general delivery mail						
f.	Buying money orders				Ø		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M			
h.	Sending Express Mail				X		
i.	Buying stamp-collecting material				M		
Oth	er Postal Services				/		
a.	Entering permit mailings	YES	№ мо				
b.	Resetting/using postage meter	YES	NO 🔯				
Nor	npostal Services		1				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO				
b.	Using for school bus stop	YES	M NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO				
	If yes, please explain:						
d.	Using public bulletin board	YES	₩ №				
e.	Other	YES	M NO				
	If yes, please explain:						
Doy	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
<i></i>		YES	☐ NO		e e e e e e e		
	If yes, please explain: Organic Roman Roma				-		

3.	ii you piet	viously received Pos	t Office box se	lelivery, there will be ervice or general deli compare to your pre	Very service of	complete this section	— proceed to question 4. How do you think
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					-
4.	For wh service	ich of the following c	lo you leave y	our community? (Ch	eck all that app	oly.) Where do you g	o to obtain these
	尌	Shopping					
	\mathbb{Z}_{r}	Personal needs					
	ď,	Banking					
Employment							
Social needs							
r	5		3				
5.	Do you	currently use local b	usinesses in	the community?			
	If yes, w		use them if t	the Post Office is dis-	continued?		
	[Yes No			oonanded?		
Nam	e:						
Addr	ess:		140				
Telep	ohone:						
Date							
Disas		-1.P#: 1		v 4			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



2.

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Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILAN Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters				
c.	Mailing Parcels				広
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				Ø
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				应
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🗐		
b.	Resetting/using postage meter	YES	⊠ мо		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	∭ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	□ №		
	If yes, please explain:				

3. I	f you pre	viously/currently receiv viously received Post (ute delivery or PO Box	Office box	service or general de	ivery service co	our delivery service omplete this section	— proceed to question 4. h. How do you think
		Better		Just as Good		No Opinion	₩ Worse
	If yes,	please explain:					
	-						
4.	For wh	nich of the following do	you leave	your community? (Ch	neck all that app	ly.) Where do you g	go to obtain these
		Shopping					
	\bowtie	Personal needs					
		Banking					
		Employment					
		Social needs					
5.		currently use local bus Yes No No Nould you continue to to		253	continued?		
Name	:						
Addre	ss:						
Telepi	none:						
Date:							

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/14/2011

, 67105.

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500

DOCKET: 1373064 - 67105

ITEM NBR: 32

PAGE NBR: 33

Tuesday, April 12, 2011

It you devide to close the Milan Kansas Rost office of would be interested in surchastry de entire Contente of the Post Tobice, all the Boses, mail slot, Hand Cancellation stampers, Sabe . Scales ect. You bolke would not have the expense of Removal of hauling to neheraska. Sironly

al Larson

620-435-6869 Cell 620-845-0880



07/18/2011

ED LARSON 657 S MILAN RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Milan Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Your letter of interest to puchase items at the Milan Post Office has been received.

If it is determined that a discontinuance of the Milan Post Office should be pursued, a formal proposal will be posted in the Argonia Post Office and Milan Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

MIKE MONNINGTON Manager, Post Office Operations

Muchal H. Mannington

6005 Lockheed Court Omaha, NE, 68119-9500

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the MILAN Post Office on 03/31/2011. Additionally, during the survey period, questionnaires were available at the MILAN Post Office to walk-in retail customers.

Number of Questionaires

Total questionnaires distributed	87
Favorable to proposal	6
Unfavorable to proposal	10
Expressing no opinon	16
Total questionnaires received	32

Postal Concerns

The following postal concerns were expressed

- Concern (Favorable):
- No Concern

Concern (No Opinion):

Customers were concerned about a change of address

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (No Opinion): No Concern

Response:

Concern (UnFavorable):

Customer expressed a concern about nonpostal services

Response:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers, Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

Nonpostal Concerns

The following nonpostal concerns were expressed

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Community Meeting Roster

Postal Service Respresentive (Names and Titles):					Date: 04/12/20
Mike Monnington MPOO Ron Reilly POD Coordinator			Time7:00 p		
Total Number of Customers	Present:	0 18	Place:	Milan Commu	nity Center
This document may become	a part of the o	fficial record that will be	available for pub	olic viewing.	
Names of Customers Prese	ent:				
Name	Mailing	Address (optional)	Zip C	Code	Phone Number
				31	

Community Meeting Roster

Postal Service Respresentive (Names and	Titles):		Date: 04/12/2011
Mike Monnington MPOO Ron Reilly POD Coordinator			Time 7:00 pm
Total Number of Customers Present:	<u>-e 18</u>	Place: Milan Community Co	enter
This document may become a part of the o	fficial record that will be	available for public viewing	

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jammy Bontious	Po. Box 37	67105	620-435-6844
Warof Christinisis	P.O. BOX 34	67105	
alvers Larry	8.6. Bux 55	67165	620-435-6755
Darma Jone	P.O Bex 83	67105	620-435-6950
Corine Shaffer	P.O. BOX 51	67105	620-435-6624
Bayo Jones	PO BOX 83	67505	620-435-6950
W. Ch	206 W Cherry	67004	620-326-1824
Joan M. Wise	22) E. Manket	67105	620-435-6347
James a. Win	222 E Market	67185	620,435-6347
El Larson	6575. Milon RI	67105	620-435-6869
II. Enough	TO YN means	47305	620-435-6759
June W. Ola	ms 302 N, Man	ne 67/05	620-435-6804
Dryaglando	305 n Homs	107105	620-435-613/
Pat Tracy		67105	
Dlenna Sysseph	224 grance	67105	620 435 6426
Thullis Wie Rollin	109 W/Main	67105	600 435-6562
Varlene Lason	P.O Box 144	67105	620-435-6423
Jersy Montin	60 BOX 114	67105	620405-6660
13 7			The same of the sa

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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customer inquired about a railroad stop that required a post office to remain.

Response:

Research would be completed and follow up with the customer.

Concern (UnFavorable):

Customer stated that the post office had run its course and it was time to close.

Response:

No response.

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

Response

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

Customers were concerned about a change of address.

Response

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about a change of ZIP Code

Response:

You expressed a concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary due to 911 addressing requirements.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest

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continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.

Concern (UnFavorable):

Customer expressed a concern about leaving money in the mailbox

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable):

Customer expressed a concern about their 911 address.

Response

You expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

15 Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may

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be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns



03/31/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Milan Community Center on 04/12/2011 from 7:00 pm to 9:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

MIKE MONNINGTON

Manager, Post Office Operations



A. Office Name: MILAN Area: WESTE Congressional Dis EAS Grade:		4th		District: County:	State: KS CENTRAL PLAINS F Sumner Finance Numbe	PFC	Code: <u>67105</u>
Post Office:	~	Classified Station			Classified Branch		СРО
This form is a place	e holder for num	ber 27. There was not a	petition rec	cieved.			
Prepared by:	LeAnn Tvrdy					Date:	05/10/2011
Title:	CENTRAL PL	AINS PFC Post Office Re	eview Coor	dinator			
Tele No:	(402) 930-443	1			J	Fax No:	(402) 930-4406



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PAGE NBR:

April 1, 2011

The Honorable Mike Pompeo US House of Representatives 7701 E Kellogg Ste 510 Wichita KS 67207-1722

Dear Congressman Pompeo:

This letter is an informational notice of a Community Meeting to discuss a possible change to postal services currently being provided by the **Milan KS Post Office**. You are invited to attend this Community Meeting to be held on **April 12, 2011**, from 7:00 p.m. to 9:00 p.m. at **Milan Community Center**.

Thank you for your continued support.

Sincerely,

Rick Pivovar

A/District Manager

USPS-Central Plains Performance Cluster

Proposal Checklist

Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Section II Effect on the Community Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Section III Effect on Employees Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
A one-time expense of \$	A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS-55 Minimum, no COLA) Fringe benefits 33.5% Rental costs, excluding utilities Total annual costs Less estimated cost of replacement service Total annual savings will be/was incurred for installation of CBUs and parcel lockers. Is postmaster salary based on the minimum salary without COLA? Does postmaster salary reflect the current office evaluation?	\$ 15350 \$ 5142 \$ 49166 \$25458 - 4217 \$21241
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appropria List other factors as appropriate. Other factors when replacement service is a CPO.	te).
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or connecessary and an assessment of how those factors supporting the need for chanegative factors. In taking competing considerations into account, the need to propose of effective and regular service must be paramount.	nge outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination. I determination is made to discontinue the office, information on the appeal proce at that time.	If a final ss will be provided
Checklist Completed By:	Dyer 07-19-2011	
Investigative Coordinator	Date	
Reviewed and Certified By	Ann K. Svrdy 12/9/2011	
District PO Review Coordinator	Date	



07/19/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the MILAN Post Office Docket No. 1373064

This is to advise you that on 07/29/2011, I will post for public comment a proposal to close the MILAN Post Office in Sumner , Congressional District No. Kansas 4th.

If you have any questions, please call LEANN TVRDY District Review Coordinator at (402) 930-4431.

Pik (Ti

RICK PIVOVAR District Manager CENTRAL PLAINS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal





07/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

MILAN Proposal

Docket No. 1373064 - 67105



Please post the enclosed proposal to close the MILAN Post Office in the lobby. The proposal must be posted in a prominent place from 07/29/2011 through close of business on 09/29/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (402) 930-4431.

LEANN TVRDY

Post Office Review Coordinator CENTRAL PLAINS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 07/29/2011

Date of Removal: 09/29/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Milan Post Office:

The Postal Service is considering the close of the Milan Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/29/2011 through 09/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Milan Post Office and Argonia Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY 6005 LOCKHEED COURT OMAHA, NE 68119-9500

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

Juckel F. Wanning ton

MIKE MONNINGTON 6005 LOCKHEED COURT OMAHA, NE 68119-9500

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PAGE	

Date of Posting: 07/29/2011

Posting Round Date:

Date of Removal: 09/29/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

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Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday, 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were also available over the counter for retail customers at the Milan Post Office, 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion.

Wind	s proposal is implemented, delivery and retail service dow service hours at the Argonia Post Office are from e are 251 post office boxes available.	s will be provided by the Argonia Post Office, an EAS-13 level office. n 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday.
	following concerns were expressed from questionnal the congressional inquiry:	res, the community meeting, from customer letters, on the petition, and
1.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
2.	Concern:	Customers were concerned about a change of address
	Response:	The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
3.	Concern:	Customers were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Request to purchase items

13. Concern:

Response: The customer r letter of interest to puchase items at the Milan Post Office has been received. Customer expressed a concern about irregular hours that the rural route 5. Concern: serves the community Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away. 6 Concern: Customer expressed a concern about leaving money in the mailbox Response: The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. Customer expressed a concern about package delivery and pickup 7. Concern: Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer inquired about a railroad stop that required a post office to 8. Concern: remain. Response: Research would be completed and follow up with the customer. Customer stated that the post office had run its course and it was time 9. Concern: to close. Response: No response. Customers asked why their post office was being discontinued while 10. Concern: others were retained Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 11. Concern: Customers were concerned about a change of ZIP Code Response: The customer expressed a concern about a change of ZIP Code. Your zip code will not change. Customers were concerned about obtaining accountable mail and large Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted

delivery items will be taken back to the administrative Post Office.

Customers may pick up the item at the post office, request redelivery on

Customers were concerned about obtaining services from the carrier

another day or authorize delivery to another party.

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Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. Concern:

Response:

Docket: 1373064 - 67105 Item Nbr: 33

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5. 6.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1.

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2.

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in Sumner County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Customer expressed a concern about their 911 address Concern:

The customer expressed a concern about your 911 address. 911 Response: addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's

911 coordinator.

Customers expressed concern for loss of community identity Concern:

The customer expressed a concern about the loss of the Response: Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

> Customers felt the post office should remain open since they paid taxes

Concern:

Docket: 1373064 - 67105 Item Nbr: 33 Page Nbr: 6

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

Docket: 1373064 - 67105 Item Nbr: 33 Page Nbr: 7

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 4,966</u>
Total Annual Costs	\$ 25,458
Less Annual Cost of Replacement Service	<u>- \$ 4,217</u>
Total Annual Savings	\$ 21,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

MI Dan -

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

pechent ! Monning for	07/29/2011	
MIKE MONNINGTON	Date	

Docket: 1373064 - 67105 Item Nbr: 34 Page Nbr: 1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MILAN Post Office.

1.	Effect on Your Postal Services. Describe any believe the proposal would have on the regulari	favorable or unfavorable effects you ity or effectiveness of your postal services.
2.	Effect on Your Community. Please describe a you believe the proposal would have on your co	ny favorable or unfavorable effects that ommunity.
3.	Other Comments. Please provide any other vie Postal Service should consider in deciding whet	ews or information that you believe the her to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Stat	te, and ZIP Code	Date



09/26/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/29/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LEANN TVRDY

Post Office Review Coordinator 6005 LOCKHEED COURT

Kedrin K. Jundy

OMAHA, NE 68119-9500



A. Office					
Name: MILAN		District:	State: KS	Zip Code:	67105
Area: WESTE	RN		CENTRAL PLAINS PFO	5	4
Congressional Dist EAS Grade:	rict: Kansas 4th 53	County:	SUMNER	105000	
			Finance Number:	195929	
Post Office:	✓ Classified Station		Classified Branch	CP	0
This form is a place	holder for number 36. The round dated copies of	the propos	sal have been received.		
D					
Prepared by: Title:	LeAnn Tvrdy CENTRAL PLAINS PFC Post Office Review Coo	rdinata.	Dat	te:	10/31/2011
	Newscars and the second	rainator			(402)
Tele No:	(402) 930-4431		Fax	(No:	(402) 930-4406

Date of Posting: 07/29/2011

Date of Removal: 09/29/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SUSPENDED MILAN, KS POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Milan Post Office:

The Postal Service is considering the close of the Milan Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/29/2011 through 09/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Argonia Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY 6005 LOCKHEED COURT OMAHA, NE 68119-9500

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

MIKE MONNINGTON 6005 LOCKHEED COURT OMAHA, NE 68119-9500 SEP 29 2011

DOCKET NO. ITEM NO. PAGE 1373064-67105 36 1a

Date of Posting: 07/29/2011

Posting Round Date:

2105-9990

Date of Removal: 09/29/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday , 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were also available over the counter for retail customers at the Milan Post Office. 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Argonia Post Office, an EAS-13 level office. Window service hours at the Argonia Post Office are from 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday. There are 251 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Customers expressed concern over the dependability of rural route

1. Concern:	service
Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
2. Concern:	Customers were concerned about a change of address
Response:	The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address
	forms are available from the Postal Service to assist customers in notifying correspondents of the change
3. Concern:	Customers were concerned about having to travel to another post office for service
Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application

forms are available for customer convenience.

Request to purchase items

Response: The customer r letter of interest to puchase items at the Milan Post Office has been received. Customer expressed a concern about irregular hours that the rural route 5. Concern: serves the community Response: The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away. 6. Concern: Customer expressed a concern about leaving money in the mailbox Response: The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. 7. Concern: Customer expressed a concern about package delivery and pickup Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer inquired about a railroad stop that required a post office to 8. Concern: remain Response: Research would be completed and follow up with the customer. Customer stated that the post office had run its course and it was time 9. Concern: to close. Response: No response. Customers asked why their post office was being discontinued while 10. Concern: others were retained Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 11. Concern: Customers were concerned about a change of ZIP Code Response: The customer expressed a concern about a change of ZIP Code. Your zip code will not change. Customers were concerned about obtaining accountable mail and large 12. Concern: parcels Response: The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large

another day or authorize delivery to another party.

parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. Concern:

Response:

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1.
- office. Stamps by Mail order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail.
- 2.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.
- parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees. 5. Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1.
- by the rural or contract delivery carrier. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2.
- necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in Sumner County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about nonpostal services Concern: The customer expressed a concern about nonpostal services. Response: Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. Customer expressed a concern about their 911 address Concern: The customer expressed a concern about your 911 address. 911 Response: addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Customers expressed concern for loss of community identity Concern:

> The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers felt the post office should remain open since they paid taxes

Concern:

Response:

Docket: 1373064 - 67105 Item Nbr: 33 36 Page Nbr: 6

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.



III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

Total Annual Savings

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350	
Fringe Benefits @ 33.5%	\$ 5,142	
Annual Lease Costs	<u>+ \$ 4,966</u>	
Total Annual Costs Less Annual Cost of Replacement Service	\$ 25,458 <u>- \$ 4,217</u>	



The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

\$ 21,241

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

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There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MIKE MONNINGTON Manager, Post Office Operations 07/29/2011

Date

Date of Posting: 07/29/2011 Date of Removal: 09/29/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE SUSPENDED MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Milan Post Office:

The Postal Service is considering the close of the Milan Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/29/2011 through 09/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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Please return the comment form to:

LEANN TVRDY 6005 LOCKHEED COURT OMAHA, NE 68119-9500

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

MIKE MONNINGTON 6005 LOCKHEED COURT OMAHA, NE 68119-9500

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DOCKET NO.

1373064-67105

ITEM NO. PAGE

36 8

Date of Posting: 07/29/2011

Posting Round Date:

moval: 097997011

Date of Removal: 09/29/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

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The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

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If this proposal is implemented, delivery and retail services will be provided by the Argonia Post Office, an EAS-13 level office. Window service hours at the Argonia Post Office are from 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday. There are 251 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
2.	Concern:	Customers were concerned about a change of address
	Response:	The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
3.	Concern:	Customers were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Request to purchase items

13. Concern:

The customer r letter of interest to puchase items at the Milan Post Response: Office has been received. Customer expressed a concern about irregular hours that the rural route Concern: 5. serves the community The customer expressed a concern about irregular hours that the rural Response: route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away. Customer expressed a concern about leaving money in the mailbox 6 Concern: The customer also expressed a concern about leaving money in the Response: mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. Customer expressed a concern about package delivery and pickup Concern: The customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer inquired about a railroad stop that required a post office to 8 Concern: remain. Research would be completed and follow up with the customer. Response: Customer stated that the post office had run its course and it was time Concern: to close. No response. Response: Customers asked why their post office was being discontinued while Concern: others were retained The customer asked why the suspended post office was being Response: discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers were concerned about a change of ZIP Code 11. Concern: The customer expressed a concern about a change of ZIP Code. Your Response: zip code will not change. Customers were concerned about obtaining accountable mail and large Concern: 12 parcels The customer expressed a concern about obtaining accountable mail Response: and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on

another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

14. Concern:

Response:

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience. 1. Customers opting for carrier service will have 24-hour access to their mail. Savings for the Postal Service contribute in the long run to stable postage rates and savings for 2. 3. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4. parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees. Saves time and energy for customers who drive to the post office to pick up mail. 5. 6.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions. 2.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in Sumner County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about nonpostal services Concern: 1. The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be Response: available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. Customer expressed a concern about their 911 address Concern: The customer expressed a concern about your 911 address. 911

addresses are generally given by the county's 911 coordinator. The Response: Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's

911 coordinator. Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers felt the post office should remain open since they paid taxes

Concern:

Concern:

Response:

Docket: 1373	064 - 67105
Item Nbr: 33	36
Page Nbr. 6	12

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 4,966</u>	
Total Annual Costs Less Annual Cost of Replacement Service	\$ 25,458 <u>- \$ 4,217</u>	
Total Annual Savings	\$ 21.241	

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MIKE MONNINGTON Manager, Post Office Operations

Morning M

07/29/2011

Date

Docket: 1373064 - 67105 Item Nbr: 37 Page Nbr: 1

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 09/26/2011

Postal Customers of the Milan Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Milan Post Office, which was posted 07/29/2011 through 09/29/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Milan Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

MIKE MONNINGTON 6005 LOCKHEED COURT

OMAHA, NE 68119-9500



08/17/2011

LOUISE & RICHARD WILD PO BOX 75 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Milan Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. You may rent a PO Box in any city you choose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

Mike Monnington Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MILAN Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We will not have postal Service-Our horal mailbox

has been to bled more there olece & I would have place money in that box. Norde I want papers with account numbers there. Algoria is 10 miles away much too far to drive with high gas prices

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Is it poss, ble for us to left a Post Office Box in the hear by city of (withit a (a place wego much more flequently than Algoria)? Or to beceive mail at a belietive's home in that city?

Louise + Richard Coil

Signature of Postal Customer

Name of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



12/09/2011

MICHAEL ANDRA 314 S. MILAN RD MILAN, KS 67105

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Milan Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

Mike Monnington

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MILAN Post Office.

1. Effect on Your Postal Services. Describe any favorable or use the proposal would have on the regularity or effective	eness of your postal services.
I regularly send mail or pickup Pos- Milan Postoffize is handly. I will h	tal I tems as the
tuels to get to the nearest Post Utilio	e pointy torks
2. Effect on Your Community. Please describe any favorable you believe the proposal would have on your community.	or unfavorable effects that
Our Post Office 15 the only meeti	in place for the
older to see each other as they pickey	o their mast. The
service has always been very cordi	al one protestabal
The bigger Post Offices how rude emp	ployees
 Other Comments. Please provide any other views or inform Postal Service should consider in deciding whether to adopt 	nation that you believe the the proposal.
We have jost our school, they are tal	ery out our bridges
and closing our roads. We need a Post o-	Elorez Were 903
back to proneer days slowlys	00
Name of Postal Customer Signature	146
	e of Postal Customer
314 South Milan Koad	
Mailing Address	
Milan, KS 67105	7-5-0011 Date
City, State, and ZIP Code	Date



08/29/2011

DARLENE LARSON PO BOX 144 MILAN, KS 67105

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Milan Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern, However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

Mike Monnington

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MILAN Post Office.

1.		e any favorable or unfavorable effects you egularity or effectiveness of your postal services.
	I perser Cluster	Boxes
		1 1 1 I Total
	If we have to bro	s a mail box and find
	Domeone to install	s a mail box and find one. I am 76 years old +
	a window women.	
2. /		cribe any favorable or unfavorable effects that
	you believe the proposal would have on y	your community.
	no where to got an	y local news.
	U	
		20.
	I Lead Counter to	Les would be safer
\	Las milm City Pat	tes) would be safer ions. (we need tocked boxes)
	Dor marie sty	bokes)
3. \	선택 다리 Berg - 첫번 Berg - 11번 Berg -	her views or information that you believe the
	Postal Service should consider in decidin	g whether to adopt the proposal.
	V also I don't care to	have to mongard around and I don't want to put my
	Several other boyes a	in I don't want to pre my
	by a coss street to a	junk your of alled grown yard.
	also there is a Rural	junk yard & weed grown yard. water line in ditch.
		0 1
	DARlene LArson	Wallene Larson
Name	of Postal Customer	Signature of Postal Customer
E	30x 144	
Mailin	ng Address	
	Milan KS 67105	8/26/11
City, S	State, and ZIP Code	Date



08/29/2011

MICHELE NORRIS 124 W FRANKLIN MILAN, KS 67105

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Milan Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

• You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

Mike Monnington

Manager, Post Office Operations

6005 Lockheed Court

Omaha, NE, 68119-9500

City, State, and ZIP Code

1.

Optional Comment Form

Effect on Your Postal Services. Describe any favorable or unfavorable effects you

believe the proposal would have on the regularity or effectiveness of your postal services.

Following are comments I wish to make concerning the proposed discontinuance of the MILAN Post Office.

· Have to drive further for service
· Elderly who don't drive / can't will have a harder time getting their meds
· non personal experience - Friendly attmospher
 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
· no meeting place
· no meeting place · taking our only business
· You're Killing Rural America - GREED
 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
I request a mail box at my home, not a cluster up tain
I would also like to buy my box from the postoffice # 62 \$ # 123 which is not in use.
62 & # 123 which is not in use.
Michele Morris
Name of Postal Customer Signature of Postal Customer
124 W. Franklin
Mailing Address



A. Office					VPRV - WT 1 - 52/24/V		07405
Name: MILAN Area: WESTE	-RN			District:	State: KS CENTRAL PLAINS PF		e: <u>67105</u>
Congressional Dis		s 4th		County:	SUMNER		
EAS Grade:	53				Finance Number:	195929	
Post Office:	~	Classified Station			Classified Branch		CPO
This form is a pla	ce holder for nu	mber 39. There was not a	ı prematuı	re appeal i	received.		
Prepared by:	LeAnn Tvrd	ly				Date:	10/31/2011
Title:		PLAINS PFC Post Office	Review C	oordinator			
Tele No:	(402) 930-4					Fax No:	(402) 930-4406

Analysis of 60-Day Posting Comments

DOCKET NO. ITEM NO. PAGE

1373064-	6710
10/0001-	6 1100
40	

Number of comments returned

Number of comments retained	
Total questionnaires distributed	4
Favorable comments	0
Unfavorable comments	4
No opinon expressed	0
Total comments returned	4

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable): Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable): 3.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

theft from mail box receiving mail in a nearby city other than the one proposed,

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. You may rent a PO Box in any city you choose.

Nonpostal Concerns

The following nonpostal concerns were expressed

DODKET NO. 1373064 - 67105
TIEM NO. 41

Posting Round Date:

Date of Removal: 09/29/2011

Date of Posting: 07/29/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILAN, KS POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1373064 - 67105

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday , 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were also available over the counter for retail customers at the Milan Post Office. 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Argonia Post Office, an EAS-13 level office

Wine	dow service hours at the Argonia Post Office are from re are 251 post office boxes available.	n 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday.
The from	following concerns were expressed from questionna the congressional inquiry:	ires, the community meeting, from customer letters, on the petition, and
1.	Concern:	Customers expressed concern over the dependability of rural route service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
2.	Concern:	Customers were concerned about a change of address
	Response:	The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
3.	Concern:	Customers were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Request to purchase items

Concern:

12

Response:

Concern:

The customer r letter of interest to puchase items at the Milan Post Response: Office has been received. Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community. Concern: 5. The Postal Service is required to provide each community with regular Response: and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers were concerned about mail security. Concern: 6. Customers may place a lock on their mailboxes. The mailbox must have Response: a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers were concerned about obtaining services from the carrier. 7. Concern: The rural carrier provides all the services that are available at the Post Response: Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. theft from mail box receiving mail in a nearby city other than the one 8. Concern: proposed. Customers may place a lock on their mailboxes. The mailbox must have Response: a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. You may rent a PO Box in any city you choose. Customer expressed a concern about irregular hours that the rural route Concern: 9. serves the community The customer expressed a concern about irregular hours that the rural Response: route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away. Customer expressed a concern about leaving money in the mailbox 10. Concern: The customer also expressed a concern about leaving money in the Response: mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business. Customer expressed a concern about package delivery and pickup 11. Concern: The customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer inquired about a railroad stop that required a post office to

remain.

Research would be completed and follow up with the customer.

Customer stated that the post office had run its course and it was time

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

No response.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. Your zip code will not change.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation.

18. Concern:

Response:

absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
 - parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
 - necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A
 carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in SUMNER County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about their 911 address

- 2. Concern: Customer expressed a concern about their 911 address
 - Response:

 The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
- 3. Concern: Customers expressed concern for loss of community identity
 - Response:

 The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Concern: Customers felt the post office should remain open since they paid

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 4,966</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 25,458 <u>- \$ 4,217</u>
Total Annual Savings	\$ 21,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MIKE MONNINGTON
Manager, Post Office Operations

07/29/2011

Date

POST OF	U.S. Postal FICE CLOSING OR CO Fact Sh	ONSOLIDATION PROPOSA	AL	1. Date Prepared
2. Post Office Name		3. State and ZIP + 4 Cod	le.	03/21/2
MILAN 4. District, Customer Service 5. Area	, Customer Service	KS, 67105-9500		
CENTRAL PLAINS PFC WEST		6. County SUMNER	7. Congres Kansas 4t	ssional District
Reason for Proposal to Discontinue The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.	9. PO Emergency Suspe No Suspension	nd(Reason and Date)	10. Proposed Perman	
11. Staffing			12. Hours of Service	
- [] NI []	essente il gatte comme contra a sui	a. Time M-F	Sat	I Total
a. PM PM Vacancy Re Occupied 09/30/2008	eason & Date: retired	08:00 - 12:00 - 13:45 - 16	08:00 - 09:45	Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 08:00-17:30	Sat 08:00-17:30	33.00
c. Current PM POSITION Level (150) Do EAS-53	wngraded from EAS-53			1
d. No of Clerks- 1 No of Career- 0 No	of Non-Career- 1			
e. No of Others- 0 No of Career- 0 No	of Non-Career- 0			
13. Number of Customers	s Served	1	4. Daily Volume (Pieces	:)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	31	a. First-Class	36	32
c. City Delivery	0	b. Newspaper	80	0
d. Rural Delivery	0	c. Parcel	5	0
. Highway Contract Route Box	0	d. Other	0	0
Total	31	e. Total	121	32
No. Receiving Duplicate Service	2	f. No. of Postage Meters		0
n. Average No. Daily Transactions	4.40	g. No. of Permits		0
inances a. FY 008 009 010		Receipts \$ 5,525 \$ 5,066 \$ 5,277	b. EAS Step 1 PM Basic Salary (no Cola) \$ 15350	c. PM Fringe Benefi (33,5% of b.) \$5,142
	16a	. Quarters		
0 double - 1 - 0			(if Yes, must vacate by)	ase \$ 4966 No
5 day cancellatin clause				
 Schools, Churches and Organization in Servicity of Milan 1st Baptist Church 	rice Area: No: 2	19. Administrative/Emanat Name ARGONIA Window Service Hours: M-F Lobby Hours: M-F PO Boxes Available: 251	EAS Level 13	Miles Away 7.0 AT 08:30 10:00 AT 24 hour
Businesses in Service Area:		_	and the same of the same of the	
 Businesses in Service Area; arson Farm Wise Cleaning & Mowing Pure Rom hterprises TSFH Health Coach Service EC Digg ontious Farm SkyBo Farm Silver Creek Outfitter egistrar Avon Rep Tracey Mower 	ing Ryan Township	Name ARGONIA Window Service Hours: M-F	EAS Level 13	Miles Away 7.0 AT 08:30 10:00 AT 24 hour
alod Name and Title	21. Pr	epared by		
nted Name and Title N REILLY		Signature RON REILLY		Telephone No. AC ()
Discontinuance Coordinator Name	Telephone No. AC ()	Location		(402) 930-4431
Enry 1000 Line 1003	(402) 930-4431	OMAHA, NE		



10/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

MILAN

Docket Number 1373064 - 67105

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Bik (iii

RICK PIVOVAR District Manager Docket: 1373064 - 67105 Item Nbr: 44 Page Nbr: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

	State, ZIP Code:	MILAN, KS, 67105-9500		
EAS Level:		53		
District:		CENTRAL PLAINS PFC		
County:		SUMNER		
Congressiona	al District:	Kansas 4th		
Proposal:		Close Consolidate		
Reason For P	ropsed:			
	vice Proposed:	retired		
Customers Af	e company de	Rural Route Service		
Post Office I		21		
General Del	ivery:	31		
Rural Route	srar sidena	0		
00.000000000000000000000000000000000000	ntract Route (HCR);			
City Route:	The state of the s	0		
Intermediate	Rural	0		
Intermediate		0		
	er of customers:	0		
Total numb	er or customers:	31		
Date	Action			
12/01/2011	Office suspended. Reason suspended: The Pl	MR has resigned effective 11/30/2011. The MPOO canvassed a 35		
12/01/2011	mile radius for assistance. The office is suspend Suspension notice sent to Headquarters.	ed due to a lack of qualified personnel.		
09/30/2008	Postmaster vacancy occurred. Reason; retired			
	OIC: Career: 0 Noncareer: 1 Other Emplo	oyees: 0		
02/04/2011	District manager authorization to study.			
03/31/2011	Questionnaires sent to customers. Number ser Analysis: Favorable 6 Unfavorable 10 No C	nt: 87 Number Returned: 32		
03/31/2011				
03/31/2011	Petition received, Number of signatures: 0	Opinion 16		
03/3 1/2011	Petition received. Number of signatures: 0 Concerns expressed:	Opinion 16		
03/3 1/2011	Petition received. Number of signatures: 0 Concerns expressed: n/a	Opinion 16		
03/3 1/2011	Petition received. Number of signatures: 0 Concerns expressed: n/a Congressional inquiry received; No Concerns expressed:	Opinion 16		
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10/07/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Milan Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to LeAnn Tvrdy, Post Office Review Coordinator, at (402) 930-4431 or Mike Monnington Manager Post Office Operations.

Bullan .

RICK PIVOVAR DISTRICT MANAGER 6005 LOCKHEED COURT OMAHA, NE 68119-9500

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1373064.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Docket: 1373064 - 67105 Item Nbr: 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the MILAN was received by 10/12/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO.

1373064-67105

Date of Posting: 11/02/2011

Date of Removal: 12/04/2011

FINAL DETERMINATION TO CLOSE THE MILAN, KS POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Response:

Concern:

Response:

3.

DOCKET NO. ITEM NO. 1373064-67105

The Postal Service is issuing the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday, 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were also available over the counter for retail customers at the Milan Post Office. 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Argonia Post Office, an EAS-13 level office. Window service hours at the Argonia Post Office are from 08:00 16:00, Monday through Friday, and 08:30 10:00 on Saturday. There are 251 post office boxes available.

The proposal to close the Milan Post Office was posted with an invitation for comment at the Milan Post Office and Argonia Post Office from July 29, 2011 to September 29, 2011. The following additional concerns were received during the proposal posting period:

Customers expressed concern over the dependability of rural route

1.	Concern:	service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
2.	Concern:	Customers were concerned about a change of address

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be

forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

			DOCKET NO.	1373064-67105
4.	Concern:	Request to purchase items	THEM NO.	47
	Response:	The customer r letter of interest to p Office has been received.	ouchase items at th	e Milan Post
5.	Concern:	Customers expressed concern over Postal Service for the needs of the	r the apparent lack community.	of interest by the
	Response:	The Postal Service is required to pr and effective service, using the mo- proposed alternate delivery service needs of the community in a more	st cost efficient me will meet the maili	ans possible. The ng and service
6.	Concern:	Customers were concerned about i	mail security.	
	Response:	Customers may place a lock on the a slot large enough to accommodat volume. The Postal Service does n and does not accept keys for this p	te the customer's not open mailboxes	ormal daily mail
7.	Concern:	Customers were concerned about	obtaining services	from the carrier.
	Response:	The rural carrier provides all the se Office with the exception of PO Box This includes stamp sales, package money order sales.	service and bulk	mail acceptance.
8.	Concern:	theft from mail box receiving mail in proposed.	n a nearby city othe	er than the one
	Response:	Customers may place a lock on the a slot large enough to accommoda volume. The Postal Service does n and does not accept keys for this p any city you choose.	te the customer's r ot open mailboxes	normal daily mail which are locked
9.	Concern:	Customer expressed a concern ab serves the community	out irregular hours	that the rural route
	Response:	The customer expressed a concerroute serves the community. Our capproximately the same time on a and weather conditions often effect services from the rural carrier you instructing the carrier to sound his receive services. Retail services madministrative post office located 7	arriers strive to pro daily basis, howev t delivery times. If y may leave a note ii horn, and then me ay also be obtaine	ovide service at er mail volumes you desire special n your mailbox et the carrier to
10.	Concern:	Customer expressed a concern ab	out leaving money	in the mailbox
	Response:	The customer also expressed a comailbox. A questionnaire was sent concerning mail theft and vandalis Their records indicate that there havandalism in the area. However, comailboxes instructing the carrier to order to transact financial business.	to the postal insper m in the suspender as not been any rep ustomers may place sound their horn v	ection service d Post Office area. port of mail theft or se a note in their
11.	Concern:	Customer expressed a concern ab	out package delive	ery and pickup
	Response:	The customer expressed a concer Rural carriers will deliver package package does not fit in the mail boup to ½ mile off of the line of trave your porch or under a carport.	s that fit in your run x, the carrier will d	al mail box, if the eliver the package
12.	Concern:	Customer inquired about a railroad remain.	d stop that required	a post office to
	Response:	Research would be completed and	d follow up with the	customer.

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

Customer stated that the post office had run its course and it was time to close.

No response.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. Your zip code will not change.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

1373064-67105

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

18. Concern:

Response:

Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order 1. forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier. 1.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in SUMNER County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern: 1.

Customer expressed a concern about nonpostal services

Response:

The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern:

Customer expressed a concern about their 911 address

Response:

DOCKET NO. ITEM NO. 1373064-67105

The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

3. Concern:

Response:

Concern:

Response:

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers felt the post office should remain open since they paid

taxes

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

 Postmaster Salary (EAS-53, No COLA)
 \$ 15,350

 Fringe Benefits @ 33.5%
 \$ 5,142

 Annual Lease Costs
 + \$ 4,966

 Total Annual Costs
 \$ 25,458

 Less Annual Cost of Replacement Service
 - \$ 4,217

 Total Annual Savings
 \$ 21,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

E SEKSETNO. 1373064-67105 FLIN NO. 47 PAGE 7

This is the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Milan Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Milan Post Office and Argonia Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations



11/02/2011

OFFICER-IN-CHARGE/POSTMASTER Milan Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Milan Post Office Final Determination Docket No. 1373064 - 67105

Please post in the lobby the enclosed final determination to close the Milan Post Office. The final determination must be posted in a prominent place from 11/02/2011 through close of business on 12/04/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/05/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (402) 930-4431.

Sincerely,

LEANN TVRDY

POST OFFICE REVIEW COORDINATOR

6005 LOCKHEED COURT

Lodan K Jundy

OMAHA, NE 68119-9500

Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record

DOCKET NO. ITEM NO. PAGE 1373064-67105



Date of Posting: 11/02/2011

Date of Removal: 12/04/2011



FINAL DETERMINATION TO CLOSE THE MILAN, KS POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

DOCKET NO. TIEM NO. PAGE 1373064-67105 49 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

ne Postal Service is issuing the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday , 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$5,525 (14 revenue units) in FY 2008; \$5,066 (13 revenue units) in FY 2009; and \$5,277 (14 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions and provide information to customers. 0 customer(s) attended the meeting.

On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were also available over the counter for retail customers at the Milan Post Office. 32 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Argonia Post Office, an EAS-13 vel office. Window service hours at the Argonia Post Office are from 08:00 16:00, Monday through Friday, and 08:30 10:00 on aturday. There are 251 post office boxes available.

The proposal to close the Milan Post Office was posted with an invitation for comment at the Milan Post Office and Argonia Post Office from July 29, 2011 to September 29, 2011. The following additional concerns were received during the proposal posting period:

Offic	ce from July 29, 2011 to September 29, 2011. The ic	Customers expressed concern over the dependability of rural route
	Concern:	service
	Response:	The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

2. Concern: Customers were concerned about a change of address

Response:

Concern:

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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4. Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

Request to purchase items

The customer r letter of interest to puchase items at the Milan Post Office has been received.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers were concerned about mail security.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier.

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

theft from mail box receiving mail in a nearby city other than the one proposed.

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. You may rent a PO Box in any city you choose.

Customer expressed a concern about irregular hours that the rural route serves the community

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7 miles away.

Customer expressed a concern about leaving money in the mailbox

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Customer expressed a concern about package delivery and pickup

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Customer inquired about a railroad stop that required a post office to remain.

Research would be completed and follow up with the customer.

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13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

7. Concern:

Response:

Customer stated that the post office had run its course and it was time to close.

No response.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. Your zip code will not change.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

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HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

18. Concern:

Response:

Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order 1. forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier. 1.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in SUMNER County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about nonpostal services Concern:

> The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Customer expressed a concern about their 911 address

Response:

Concern:

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Response:

The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

3. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

4 Concern:

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the stmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 4,966</u>
Total Annual Costs	\$ 25,458
Less Annual Cost of Replacement Service	<u>- \$ 4,217</u>
Total Annual Savings	\$ 21,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

DOCKET NO. ITEM NO. PAGE

1373064-67105

VI. SUMMARY

This is the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Milan Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Milan Post Office and Argonia Post Office during normal office hours.

-Bustons	10/24/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	

DOCKET NO. ITEM NO. 1373064 - 67105



Date of Posting: 11/02/2011

Date of Removal: 12/04/2011



FINAL DETERMINATION TO CLOSE THE MILAN, KS POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373064 - 67105

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

he Postal Service is issuing the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster position became vacant when the postmaster retired on September 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: The Postmaster position vacant. Theoffice has realized a decline in customer demand and workload the last three years.

The Milan Post Office, an EAS-53 level, provides service from 08:00 - 12:00 - 13:45 - 16:00 Monday - Friday, 08:00 - 09:45 Saturday and lobby hours of 08:00-17:30 on Monday - Friday and 08:00-17:30 on Saturday to 31 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for five minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years

On April 12, 2011, representatives from the Postal Service were available at Milan Community Center to answer questions provide information to customers. 0 customer(s) attended the meeting. On March 31, 2011, 87 questionnaires were distributed to delivery customers of the Milan Post Office. Questionnaires were available over the counter for retail customers at the Milan Post Office. 32 questionnaires were returned. Responses regain proposed alternate service were as follows: 6 favorable, 10 unfavorable, and 16 expressed no opinion. When this final determination is implemented, delivery and retail services will be provided by the Argonia Post Office, and 10 unfavorable, 10 unfavorable by the Argonia Post Office, and 10 unfavorable by the Argonia Post Office and the post Office are from 10 unfavorable by the Argonia Post Office and 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from 10 unfavorable by the Argonia Post Office are from	re also rding the EAS-13 coo on a Post sting period
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When this final determination is implemented, delivery and retail services will be provided by the Argonia Post Office, an E	a Post sting period
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The proposal to close the Milan Post Office was posted with an invitation for comment at the Milan Post Office and Argoni Office from July 29, 2011 to September 29, 2011. The following additional concerns were received during the proposal po Customers expressed concern over the dependability of rural r	
1. Concern: service	
Response: The customer expressed a concern over the dependability of reservice. Rural letter carriers perform a vital function in the United Postal Service serving thousands of families and businesses in and suburban areas while traveling millions of miles daily. Rural carriers are highly respected by the American public. This response nearned by many years of dedication to the Postal Service postal customers. During national and local emergencies, inclusively prolonged periods of extreme weather conditions, rural carriers demonstrated great responsibility in providing mail service to procustomers. Rural carriers are required to serve the route experience and arrive at boxes at about the same time each day.	n rural al letter sect has a and to uding s have
 Concern: Customers were concerned about a change of address 	
Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of forms are available from the Postal Service to assist customer notifying correspondents of the change.	will be of address
Customers were concerned about having to travel to another process.	ost office
Response: The customer expressed a concern about having to travel to a post office for service. Services provided at the post office will available from the carrier, and customers will not have to trave another post office for service. Most transactions do not require the carrier at the mailbox. Stamps by Mail and Money Order A forms are available for customer convenience.	el to e meeting

•	Company	Request to purchase items	DOCKLT NO. ITEMNO: PAGE	1373064-67105 49
4.	Concern: Response:	The customer r letter of interest to Office has been received.		the Milan Post
5.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.		
	Response:	The Postal Service is required to pand effective service, using the maproposed alternate delivery service needs of the community in a more	ost cost efficient m e will meet the ma	neans possible. The ailing and service
6.	Concern:	Customers were concerned about	mail security.	
	Response:	Customers may place a lock on the a slot large enough to accommod volume. The Postal Service does and does not accept keys for this	ate the customer's not open mailboxe	normal daily mail
7.	Concern:	Customers were concerned about	t obtaining service	s from the carrier.
	Response:	The rural carrier provides all the s Office with the exception of PO Bo This includes stamp sales, packa money order sales.	ox service and bul	k mail acceptance.
8.	Concern:	theft from mail box receiving mail proposed.	in a nearby city ot	her than the one
	Response:	Customers may place a lock on the a slot large enough to accommod volume. The Postal Service does and does not accept keys for this any city you choose.	ate the customer's not open mailboxe	s normal daily mail es which are locked
9.	Concern:	Customer expressed a concern a serves the community	bout irregular hou	rs that the rural route
	Response:	The customer expressed a conceroute serves the community. Our approximately the same time on a and weather conditions often effe services from the rural carrier you instructing the carrier to sound his receive services. Retail services administrative post office located	carriers strive to p a daily basis, howe ct delivery times. I a may leave a note s horn, and then m may also be obtain	provide service at ever mail volumes If you desire special e in your mailbox neet the carrier to
10.	Concern:	Customer expressed a concern a	bout leaving mone	ey in the mailbox
	Response:	The customer also expressed a comailbox. A questionnaire was ser concerning mail theft and vandali. Their records indicate that there is vandalism in the area. However, mailboxes instructing the carrier to order to transact financial business.	nt to the postal insome in the suspenders not been any recustomers may place sound their horrows.	pection service ded Post Office area. report of mail theft or ace a note in their
11.	Concern:	Customer expressed a concern a	bout package deli	ivery and pickup
	Response:	The customer expressed a conce Rural carriers will deliver package package does not fit in the mail b up to ½ mile off of the line of trav your porch or under a carport.	es that fit in your rook, the carrier will el, at a designated	ural mail box, if the deliver the package I place, such as on
12.	Concern:	Customer inquired about a railroz remain.	ad stop that require	ed a post office to

Research would be completed and follow up with the customer.

Response:

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13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

7. Concern:

Response:

Customer stated that the post office had run its course and it was time to close.

No response.

Customers asked why their post office was being discontinued while others were retained

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Customers were concerned about a change of ZIP Code

The customer expressed a concern about a change of ZIP Code. Your zip code will not change.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

DOCKET NO. IMEMINO. PAGE 1373064-67105 49 12

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

18. Concern:

Response:

Some advantages of the proposal are:

 The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Milan is an incorporated community located in SUMNER County. The community is administered politically by Milan Mayor & Village Board. Police protection is provided by the Sumner County Sheriff. Fire protection is provided by the Argonia KS Volunteer Fire Dept. The community is comprised of Ag/Farm related and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: City of Milan 1st Baptist Church , Larson Farm Wise Cleaning & Mowing Pure Romance by Roxy CRG Enterprises TSFH Health Coach Service EC Digging Ryan Township Pontious Farm SkyBo Farm Silver Creek Outfitters Praireland Food - Registrar Avon Rep Tracey Mower . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Milan Post Office will be available at the Argonia Post Office. Government forms normally provided by the Post Office will also be available at the Argonia Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customer expressed a concern about nonpostal services

Response:

The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

2. Concern:

Customer expressed a concern about their 911 address

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Response:

The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

3. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

4. Concern:

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on September 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the stmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 21,241 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 + \$ 4,966
Total Annual Costs Less Annual Cost of Replacement Service	\$ 25,458 <u>- \$ 4,217</u>
Total Annual Savings	\$ 21,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

1373064-67105 49 14

his is the final determination to close the Milan, KS Post Office and provide delivery and retail services by rural route service ander the administrative responsibility of the Argonia Post Office, located seven miles away.

The postmaster retired on September 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Milan Post Office provided delivery and retail service to 31 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$21,241 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Milan Post Office and Argonia Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Milan Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Milan Post Office and Argonia Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

10/24/2011

Date

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Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 11/02/2011 Date removed: 12/04/2011 No. of days posted: 32 Actual discontinuance date: Official discontinuance date: (Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: MILAN, KS

ZIP Code: 67105-9500 Finance no: 195929

County: SUMNER
Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)
Classified Station () Branch ()MAIN_PO
Community Post Office (CPO) ()

Coordinator name: LEANN TVRDY

Telephone: (402) 930-4431

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: ARGONIA

ZIP Code: 67004-9998 Finance no: 190407

County: SUMNER

Original name retained? Yes (X) No () New last line of customer address is:

MILAN KS,67105

Type of replacement service

Post Office (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: CENTRAL PLAINS PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083. Headquarters entry: () TL () HS

^{*}Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.

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11/9/11 PAGE 1 Received ADO/2-85

Postal Regulatory Commission
9041 New York Ave NW Ste 200
Washington DC 20268-0001 Office of PAGR

The postal service has informed us of a decision to close our post office by December 4, 2011. NON's 2010 Postal 2: 20 being taken after meeting the provisions of the Postal Reorganization Act 1970 and over our protestations.

We the customer of the Milan Post Office, vigorously protest this action in view of the provision in the Postal Reorganization Act that calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

The postal Service's decision to close out post office and provide rural delivery service raises questions concerning the sanctity of the mail. We foresee inconveniences in purchasing money orders and stamps and sending accountable mail. We have the same concerns regarding the receipt of accountable mail, such as certified letters, registered letters and CODs. We also have strong concerns about the security of our mail, due to the fact our town is not patrolled by any sort of law enforcement.

We feel that, as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The postal Reorganization Act is explicit in pointing this out. We petition you, as members of the Postal Regulatory Commission, to respectfully consider our protest and order the Postal Service to give additional considerations to our service needs.

Respectfully,

William V prince	Joan Wise	Barg Tevington
4 may made	Jim Wise	Jura Popinka
Mitchell Donie	Cousto O Daily	Louretta V. Framo
Jaline Larson	Thime Jons 1	Dennis Baker By LVF
Wind Throhouser	Boyo Jones	Crystal Baker By IVA
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Gosine Shaffer	Dayce Lamasters/Ryas	1. Vereshp.
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Jens mortimer	Jami Golden	
Cure Williams	Mary Wolden	
1 Capen dional	City of Milain	
Page bone	Rive Vactor	
Mike Love	Carl Neferton	
Dayles Portious	Sandra Portion	